Spring/Summer 2020 32nd Edition



How Can a Rehabilitation Hospital Help You and Your Family?

(See HonorHealth Rehabilitation Hospital's article on page 1)



Use our FREE Care Adviser Line 800.955.8510

Phoenix & Surrounding Areas www.SeniorDirectory.com/Phoenix



"Thanks to the awesome team at HonorHealth Rehabilitation Hospital for giving me my life back!" - David R., Former Patient

REBUILDING LIVES

Conditions we treat:

- Stroke
- Spinal cord injury
- Orthopedic conditions Cardiac recovery
- Neurological disorders General (Parkinson's disease, multiple sclerosis, ALS)
- Brain injury
- Amputation

 - rehabilitation

For more information, call 480.800.3900 or visit honorhealth-rehab.com



Rehabilitation Hospital In affiliation with Select Medical



How Can a Rehabilitation seniorDirectory. Hospital Help You and Your Family?

Determining care for a loved one with serious medical conditions can be confusing. In the Greater Phoenix area, rehabilitation hospitals offer a variety of programs and services to help patients recover and regain their independence.

An **inpatient rehabilitation hospital** provides physical medicine as well as rehabilitation programs and services with advanced treatments tailored to each patient's goals.

Patients who may benefit from this type of care have some of the following conditions:

• Fractures, joint replacements, musculoskeletal injuries

• Stroke, brain injury, multiple sclerosis (MS), amyotrophic lateral sclerosis (ALS), Guillain-Barré syndrome and other neurological disorders

- Spinal cord injury
- Amputation

• Cardiovascular and/or respiratory conditions (chronic obstructive pulmonary disorder, pulmonary embolism), diabetes, renal failure

When considering inpatient rehabilitation hospital options, look for the following:

• Accreditation – Hospitals certified by The Joint Commission (Jcaho) and the Commission on Accreditation of Rehabilitation Facilities (CARF). These entities ensure that a facility upholds the highest standards in patient care and programs. • Body weight supported gait and balance offering – This program eliminates the risk and fear of falling while training the patient with walking and balance activities.

• Neuro cognition/language program – Evaluation and treatment used to train, improve and resolve difficulties in comprehension, speaking and complex problem solving.

• Home life offering – Using a home-like setting, patients fully engage in activities of daily living, reeducating them on caring for themselves.

• Dysphagia (difficulty swallowing) program – This therapy may include a swallowing study to assess and develop strategies and exercises to combat muscle loss. Some patients also benefit from low-level electrical muscle stimulation.

These programs and more are available at HonorHealth Rehabilitation Hospital, a Certified Jcaho and CARF accredited hospital.

Let us help restore strength, improve physical and cognitive function while promoting independence following serious injury or illness.

Editor's Note: This article was contributed by Lisa Young, Director of Business Development at the HonorHealth Rehabilitation Hospital. See their Ads on the Inside Front Cover and on Page 13.



Hoarding Disorder Among Older Adults

Studies indicate that over six percent of the population are living with Hoarding Disorder. Hoarding Disorder impacts every aspect of a person's life, from self-esteem, to relationships, to self-care and finances. What we see is the stuff, but hoarding is more than the items -it's about untreated underlying issues such as grief, trauma, anxiety, or depression.

"Too Many Treasures", a therapy program created by Area Agency on Aging, provides support, education and an opportunity for participants to understand and change their behavior. The 14-week program introduces clients to understanding the causes of their hoarding behavior, learning new techniques that will replace ineffective coping (excessive acquiring, difficulty discarding) and finding support among others who understand the daily struggle with critical thoughts and self-doubt. The results have been an increase in self-esteem, decision making, relationships and socialization as well as decreases in anxiety and depression symptoms, and hoarding behavior.

Through this program, we have learned that those who participate are some of the most courageous and hardworking individuals. Stereotypes such as "laziness" are inaccurate. We know that perfectionism, difficulty making decisions or being overwhelmed in determining where to begin are some of the true hallmarks of this disorder.

"Too Many Treasures" is designed for those 60 and over who self-identify as having hoarding behavior and are committed to making positive changes in their lives. Groups meet in Central Phoenix and North Glendale twice a year. For more information contact Mary Coalson, LPC at 602-241-5577.

Editor's Note: By Mary E. Coalson, LPC, ElderVention Therapist, Area Agency on Aging, Region One. Learn more at aaaphx.org/programservices/eldervention-program/. See Ad on page 3.



RESPONDING To changing lifestyles and unmet needs

Area Agency on Aging

is partnering with our community to foster innovative programs and services to enrich the quality of life for older adults, caregivers and diverse populations.

- Information and Assistance
- Home and Community Based Services
- Family Caregiver Support
- Elder Rights
- Life Enrichment

We envision a community where adults thrive along life's journey.

Contact us for more information, support, education, and volunteer opportunities. 24-Hour *Senior* HELP LINE | 602-264-HELP (4357) aaa.phx.org



Stephanie Milzer National Publisher smilzer@seniordirectory.com

Kathy Soran Director-Production/Operations

South Design Associates Art Production

Senior Directory 800-955-8510

www.SeniorDirectory.com/ Phoenix

Additional copies of this Directory are available FREE at most gathering places for seniors, many of which are featured in the Senior Directory.

Give us a call at 800-955-8510 and we will direct you to the location nearest you. Copies are available by mail for \$5.00 shipping & handling.

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Dear Readers,

Welcome to the 32nd edition of **Senior Directory, Phoenix**. This edition marks our 16th year of bringing our valuable resource to Phoenix and the Surrounding Areas! We continue to be the #1 resource used by seniors, their families and friends, with the largest senior publication distribution in the area.

Our guide is available to the public FREE of charge because of our loyal advertising partners. **Senior Directory** advertising partners and referral sources welcome the opportunity to assist you, so please let them know you are contacting them because of their relationship with the guide.

To complement our print guide, we offer these additional services:

- Visit our website at
 SeniorDirectory.com/Phoenix
- View a digital flipbook of this edition on your computer or mobile device at https:// seniordirectory.com/flipbook/phoenix/
- Call our Referral Line at 800-955-8510 for personalized service

To better represent the ever-changing senior industry, we have added a number of new categories to this edition including Rehabilitation Hospitals. According to HonorHealth Rehabilitation Hospital, "An inpatient rehabilitation hospital provides physical medicine as well as rehabilitation programs and services with advanced treatments tailored to each patient's goals." You will find this new category on page 12. Find a full list of all categories on the Table of Contents on pages 5-7 and the Alphabetical Index located on page 100.

Warmly,

Stephanie G. Milzer

Nátional Publisher smilzer@seniordirectory.com

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Creating Success with Caregivers
Discover the Different Types of Retirement
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Good Physical Balance: A Critical Factor in
Senior Wellness and Longevity
Hoarding Disorder Among Older Adults
How Can a Rehabilitation Hospital Help
You and Your Family?
I Know What I am Looking for, What are the
Benefits of Using a Referral Agency
More Than a Realtor [®]
Social Security - Apply Online For Medicare
Social Security - Especialista en Asuntos del
Social Security en Arizona
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Arizona Dental Association 4131 N 36 St 480 344-5777 800 866-2732
Maricopa Medical Center Dental Clinic 2525 E Roosevelt 602 344-1005
Phoenix College Dental Hygiene 1202 W Thomas Rd 602 285-7323
Rio Salado Dental Hygiene School 1150 E Washington 602 223-3490
Smiles by Delivery
St Vincent de Paul Dental Clinic 420 W Watkins Ave

Hearing Resources

Arizona Relay Services (AZRS) www.azrelay.orgDIAL 7-1-1; 866 259-1768 TTY 800 347-1695 (Continued on page 9)

Hearing Resources (continued)

ASU Speech and Hearing Clinic
AZ Commission for Deaf & Hard of Hearing
AZ Speech-Language-Hearing Assoc 602 354-8062 800 705-7510
(AzTap) Arizona Technology Access Program www.aztap.org
Hearing Instrument Services
Hearing Loss Association of America www.hearingloss.org
Lions Sight & Hearing Foundation
North Valley Audiology
Valley Center of the Deaf
Vocational Rehabilitation 3839 N 3rd St #303 602 266-4434

Vision Resources & Services

AARP Eye Health Services	0 523-5800
American Council for the Blind	
Arizona Center for the Blind and Visually Impaired 60	2 273-7411
Arizona Council of the Blind 3124 E Roosevelt St #460	2 273-1510
Arizona Industries for the Blind 3013 W Lincoln St 60	2 269-5131
Benevilla 17749 N El Mirage Rd #1	3 584-4999
Braille and Talking Book Library 1030 N 32nd St 60.	2 255-5578
Center D.O.A.R. VICAP 555 W Glendale Ave	2 274-5022
Foundation for Fighting Blindness	0 683-5555
Lions Sight & Hearing Foundation 3427 N 32nd St 60	
National Eye Care Project Helpline	0 222-3937
Sun Sounds Reading Service	0 774-8300

Health Insurance/Medicare/Medicaid

AHCCCS	64-8713
ALTCS Office	7-6600
Area Agency on Aging-Region One Senior Help Line (Ad pg 3)	
1366 E Thomas Rd	(4357)
Arizona Department of Insurance	5-2548
Casa Grande ALTCS Office 500 N Florence St	1-1500
Maricopa Cty Health Care - Maricopa Senior Select Plan 602 34	4-8760
Medicaid Choices Helpline	3-4227
Medicaid Hotline	1-3943
Medicaid/Medicare Fraud Hotline	7-8477
Medicare	2-1213
Medicare Part A	2-7909
Mr. Medicare and You!	6-3900
State Health Insurance Assistance Program (SHIP)	2-4040

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CASA GRANDE

CASA GRANDL
Casa Grande Regional Medical Center 1800 E Florence Blvd 520 381-6300 CHANDLER
Arizona Orthopedic Surgical Hospital 2905 W Warner Rd
Chandler Regional Hospital 475 S Dobson Rd
GILBERT
Banner Gateway 1900 N Higley
Gilbert Hospital 5656 S Power Rd
Mercy Gilbert Medical Center 3555 S Val Vista Dr
GLENDALE
Arrowhead Comm Hospital & Med Center 18701 N 67th Ave 623 561-1000
Banner Thunderbird Med Center 5555 W Thunderbird Rd
Encompass Health 13460 N 67th Ave
Center for Venous Disease
6320 W. Union Hills Dr. Bldg A #140, Glendale, AZ 85308
GOODYEAR
West Valley Hospital 13677 W McDowell Rd
MESA
Arizona Regional Medical Center 515 N Mesa Dr
Arizona Spine and Joint Hospital 4620 E Baseline Rd
Banner Baywood Heart Hospital 6750 E Baywood Ave
Banner Baywood Medical Center 6644 E Baywood Ave
Banner Desert Medical Center 1400 S Dobson Rd
Encompass Health 5652 E Baseline Rd.
Trillium Specialty Hospital 215 S Power Rd
PAYSON
Payson Regional Medical Center 807 S Ponderosa St
PEORIA
Desert Vein and Vascular Institute, Center for Venous Disease
14155 N 83rd Ave #136, Peoria
PHOENIX
Arizona Heart Hospital 1930 E Thomas Rd
Arizona State Hospital 501 N 24th St
Arizona Surgical Hospital 6501 N 19th Ave
Banner Estrella Medical Center 9201 W Thomas Rd
Banner Good Samaritan Medical Center 1111 E McDowell Rd 602 239-2000
Haven Senior Horizons 1201 S 7th Ave, #200
Hayden Carl T Veterans Medical Center 650 E Indian School Rd 602 277-5551
IHS Phoenix Indian Medical Center 4212 N 16th St
HonorHealth Hospital Deer Rehabilitation Hospital
19829 N 27 Ave
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HonorHealth North Mountain	
250 Dunlap	
Kindred Hospital - Phoenix 40 E Indianola Ave	
Maricopa Medical Center 2601 E Roosevelt St	
Maryvale Hospital Medical Center 5102 W Campbell Ave 623	
Mayo Clinic Hospital 5777 E Mayo Blvd	
Paradise Valley Hospital 3929 E Bell Rd	
Phoenix Bapt Hosp & Med Center 2000 W Bethany Home Rd 602	
Phoenix Memorial Hospital 1201 S 7th Ave	
Quail Run Behavioral Health (Ad pg 17) 2545 W Quail Ave 602	455-5694
Select Speciality Hospital	
Phoenix - 350 W Thomas Rd, 3rd Floor Main	
Phoenix Downtown - 1111 E McDowell Rd, 11th Floor	
St Joseph's Hospital & Medical Center 350 W Thomas Rd 602	406-3000
The Grossman Burn Center at St. Luke's Medical Center	
1800 E Van Buren St	251-8687
SCOTTSDALE	
ARCpoint Labs of Scottsdale North	
15455 N Greenway Hayden Loop #C16, Scottsdale	
Encompass Health 9630 E Shea Blvd	551-5400
HonorHealth Osborn Medical Center	
7400 E Osbourn Rd	882-4000
HonorHealth Rehabilitation Hospital (Ads Pages IFC & 13)	
8850 E Pima Center Pkwy	800-3900
HonorHealth Shea Medical Center	
9003 E Shea Blvd	323-3000
HonorHealth Thompson Peak Hospital	
7400 E Thompson Peak Pkwy	
Santé North Scottsdale Rehabilitation Hospital 17490 N 93rd St 480	588-5386
SUN CITY	
Boswell Memorial Hospital 10401 W Thunderbird Blvd 623	977-7211
SUN CITY WEST	
Del E. Webb Memorial Hospital 14502 W Meeker Blvd 623	214-4000
SURPRISE	
Avenir Behavioral Health (Ad pg 15) 16561 N Parkview Pl 623	
Cobalt Rehabilitation 13060 W Bell Rd	499-9100
TEMPE	0 40 076-
Aligned Life Medical Clinic 1301 E University Dr	
Tempe St Luke's Hospital 1500 S Mill Ave	968-9411

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Rehabilitation Hospitals

SCOTTSDALE
HonorHealth Rehabilitation Hospital (Ads Pages IFC & 13)
8850 E Pima Center Pkwy
HonorHealth Osborn Medical Center
7400 E Osbourn Rd
HonorHealth Shea Medical Center
9003 E Shea Blvd
HonorHealth Thompson Peak Hospital
7400 E Thompson Peak Pkwy
PHOENIX
HonorHealth Hospital Deer Rehabilitation Hospital
19829 N 27 Ave
HonorHealth North Mountain
250 Dunlap

Mental Health & Counseling Services

Arizona Alliances for the Mentally III
Arizona Interfaith Counseling Center
Avenir Behavioral Health (Ad pg 15) 16561 N Parkview Pl 623 522-4525
Banner Health Systems
Banner Mesa Medical Center Generations Unit
Behavioral Health Institute
Benevilla
Catholic Social Service Counseling 480 964-8771
Chrysalis Administration and Outpatient
EMPACT-SPC Administration and Counseling
EMPACT-SPC Crisis Line
Family Service Agency
Haven Senior Horizons
Jewish Family Services Counseling
Justa Center 1001 W Jefferson St
Mental Health Advocates Coalition of Arizona
Mental Health Association of Arizona
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REBUILDING LIVES

Specialized services we offer:

- Supported gait and balance
- Neuro cognitive/language
- Neuropsychology physician
- Recreation therapy

Certified by The Joint Commission and accredited by the Commission on Accreditation of Rehabilitation Facilities (CARF)

For more information, call **480.800.3900** or visit **honorhealth-rehab.com**



Rehabilitation Hospital

Serving Our Veterans Proudly







Avenir Behavioral Health Center (ABHC) is a secure inpatient hospital located in Surprise, Arizona, and dedicated to serving those age 40 and up who are in need of behavioral health care.

As a Joint Commission accredited and CMS certified hospital, we provide quality milieu, individual and group therapy in a comfortable, calming, soothing environment. Safety and security is always a primary focus for our multidisciplinary staff. We treat voluntary adult patients, experiencing psychiatric behavioral issues, such as acute and chronic depressive illness, suicide risks, confused thinking (severe), severe anxiety & stress related problems, delusions, aggressive or assaultive behaviors, dual diagnosis detox, social withdrawal (severe) or sudden and unexplained changes in behavior.

The hospital provides a sevenday per week, multi-disciplinary team assessment and treatment approach under the supervision of an experienced psychiatrist. As medically necessary, patients receive consultation and medical support from contracted medical staff. A highly individualized and caring treatment program is provided to each patient.

ABHC is designed as an acute care psychiatric program with the intention of stabilizing the acute symptoms and crisis of each patient admitted to the program. Each patient's treatment and discharge plans are individually tailored to meet their specific needs.

Research has shown the therapeutic benefits in including nature, air, water and earth into the built environment. This creates a more comfortable setting that is soothing to the soul and promotes healing. The facility has been made to feel more like home to help reduce anxiety and contribute to a comfortable healing environment. The thoughtful color choices in soft palettes of earthy beiges, blues and greens, and the use of natural materials help to generate a calming and soothing effect. The additional use of increased natural light and artwork, attention to detail, proportions and scale has created a bright, open public spaces and a homelike atmosphere throughout the facility.

Editor's Note: Provided by Avenir Behavioral Health Center. See Ad on Page 15.



An acute boutique behavioral health center for patients experiencing psychiatric challenges & behaviors

In-Patient Services
32 Bed Boutique Campus
Voluntary Program
Individualized Treatment Program
Multi-Disciplinary Team Approach
Full Service Care



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Accreditation by the Joint Commission

16561 N Parkview Place | Surprise, AZ 85374 Admissions: 623.522.4525 | Fax: 623.869.1131

www.AvenirBehavioralCenter.com

seniorDirectory. Mental Health & Counseling Services (cont.)

National Alliance for the Mentally III	526-5022
Psychiatric Services of Paradise Valley	443-5138
Quail Run Behavioral Health (Ad pg 17) 2545 W Quail Ave 602 4	155-5694
Samaritan Geriatric Clinic	239-2487
Valley Geriatric & Family Services	990-1099
Value Options Crisis Line	914-5800

Support Services

Al-Anon	Mesa 480 969-6144	Phoenix 602 249-1257
Alcoholics Anonymous		602 264-1341
Alliance Care Team (ACT) (Ad pg 16) .		480 227-7591
ALS Association		866 350-2572
Alzheimer's Association Helpline		800 272-3900
Alzheimer's Association Southern AZ	Chapter	602 528-0545
Alzheimer's CARE Program		602 542-6431
American Cancer Society		602 224-0880
American Diabetes Association		602 861-4731
American Heart Association		602 414-5353
American Heart Association - Nation	al	800 242-8721
American Kidney Foundation		602 840-1644
American Lung Association		602 258-7505
American Parkinson Disease Assoc Ir	fo & Referral Cente	r 520 326-5400
Aphasia Support Group		480 551-5480
Area Agency on Aging-Region Or	1e (Ad pg 3)	
1366 E Thomas Rd		602 264-HELP (4357)
Arizona Alliance for the Mentally III .		8166 800 626-5022
Arizona Department of Gambling/Pro	blem Gambling	800 NEXT-STEP
Arizona Suicide/Crisis Hotlines - Mari	copa County	800 632-1314

(Continued on page 17)



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Physicians are on the medical staff of Quail Run Behavioral Health but, with limited exceptions, are independent practitioners who are not employees or agents of Quail Run Behavioral Health. The facility shall not be liable for actions or treatments provided by physicians. Model representations of real patients are shown. Actual patients cannot be divulged due to HIPAA regulations. For language assistance, disability accommodations and the non-discrimination notice, visit our website. 193823-5162 8/19

Support Services (continued)

Arthritis Foundation, Greater SW Chapter
Ashes to Life
AZCaregiver.org
Benevilla
Breast Buds - Breast Cancer Support Group www.breastbuds.org 602 657-0500
Cancer Help Line
CASA- Center Against Sexual Abuse
Compassionate Friends Inc
Franciscan Renewal Center
"Free to be Me" Support for families who are dealing with dementia.
Scottsdale
FSL
Generations Program, Beatitudes Center DOAR
Grief and Loss Support Group
Grief Support - AARP
Haven Senior Horizons

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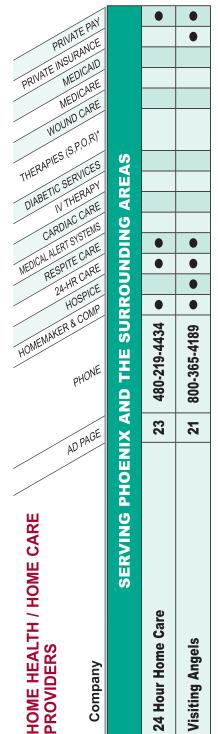
Hope for Homes Program	480 280-1448	414 439-5025
HopeLine Suicide Hotline		800 Suicide
Huntington Disease Society of America		602 222-9312
Justa Center 1001 W Jefferson St		602 254-6524
Leukemia & Lymphoma Society, Desert Mtn State	es Chap	602 788-8622
Living Information for Today.		
Mental Health Advocates Coalition of Arizona		602 225-2440
Mental Health Association Of Arizona		
Mesa Senior Services		480 962-5612
MissionMD Valleywide www.ourmissionmd.com		
Mosiac Care Resources		
Muhammad Ali Parkinson Research Center		602 406-4931
Neighbors Who Care		
Older Battered Women's Support Groups		
Paralyzed Veterans of America		602 244-9168
Parkinsons Art of Moving Exercise Class		
Meets every Thurs 10:00 - 11:00 am		
Phoenix Interfaith Counseling		
Reminisce with Rita Dementia Support Group		
Senior HELP LINE		602 264-4357
Services & Advocacy for Gay, Lesbian,		
Bisexual & Transgender Elders		
Sharing Hearts Care Giver Support Group Tempe		
Sickle Cell Anemia Society		
Silent Angels: Seniors Helping Seniors		
St Jerome Catholic Church.		
Stroke Support Group		
Sun Health Cancer Program		
Victory in Times Alone (VITA)		
Wellness Community of Central Arizona		
Widowed Persons Service		480 893-2579

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Personal Information

Name:
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Social Security #:
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Auto Make, Model, Plate #:
Medicare #:
Medicaid #:
HMO Name:
Health Information
Primary Physician Name:
Phone:
Other Physician: Phone:
Medical Conditions:
Prescription Medications:
Over The Counter Medications:
Vitamins/Supplements:
Vaccinations:
Allergies & Reaction:
Surgeries:



Therapies: S=Speech; P=Physical; O=Occupational; R=Respiratory



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We all want caregivers who care and pay attention. A combination of a task-driven and engagement- driven protocol is best for our loved ones.

Determine what you want and need most. Often, stating what you don't want can help define what you do want. Prioritize before you hire. If you can state unequivocally what you want, your chances of getting what you need increase dramatically. Make a list. Be definitive. Ambivalence sets the stage for dissatisfaction.

Visiting Angels can help you create both a care plan to reflect your needs and a team to meet your goals. Between our care managers, our caregivers and your family, we stay in touch with each other sharing what is and isn't working, and adjust accordingly.

Melding the critical needs and wants of your family to create a successful scenario is the goal. Communication and collaboration can make it happen. Just remember – it won't happen overnight!

Editor's Note: Elaine Poker-Yount, CDP is Director of Care Management for Visiting Angels East Valley. For more information, reach her at 800.365.4189 or elaine@ visitingangelsaz.com. See Ad Above.



Homemaker & Companions - Provides in-home assistance with personal care including bathing, dressing, cooking, cleaning and may provide transportation and errand services.

Home Health - Provides licensed personnel including Nurses, Social Workers, Physical, Occupational, Respiratory & Speech Therapies, along with medication supervision and treatments prescribed by Physician.

Respite Care - Short-term, temporary. Designed to give families a break from daily caregiving. Respite care can be for a few hours, overnight or for extended periods of time depending on the needs of the family.

Live-in Care - "Round the clock treatment" in a home environment. The care may be shared by multiple caregivers or by a single caregiver.

Hospice - a comprehensive program of care to patients and families facing a life threatening illness. Hospice emphasizes palliative rather than curative treatment. The dying are comforted. Professional medical care is given, and sophisticated symptom relief provided.

Speech Therapy - Services to assess and treat speech and swallowing disorders. Speech therapy can treat speech, language, cognitive skills or swallowing.

Physical Therapy - Services for the treatment and the rehabilitation process where a physical therapist will often stretch, strengthen, facilitate muscles, challenge balance, test coordination abilities, teach home exercise programs and enhance basic mobility skills.

Occupational Therapy - Services to assess and treat patients to improve their ability to perform tasks in their daily living and working environments. Patients may have mental, physical, developmental, or emotional disabilities. Therapists also help them to develop, recover, or maintain daily living and work skills. Occupational therapists help clients not only to improve their basic motor functions and reasoning abilities, but also to compensate for permanent loss of function.

Respiratory Therapy - Services for care of patients with deficiencies and abnormalities associated with the cardiopulmonary system. It may include the therapeutic use of medical gases and their equipment, environmental control systems, humidification, aerosols, ventilatory support, bronchopulmonary drainage and exercise, respiratory rehabilitation, assistance with cardiopulmonary resuscitation, and maintenance of natural, artificial, and mechanical airways.



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Joey Jacobellis Managing Director

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- Ethical Practices
- High Standards

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Look for our logo and ask if your provider is a member of AZNHA when making your home care decisions.

Care Management

Care management agencies provide assistance and guidance in coordinating long term care, in-home care or other services based on a needs assessment and an individualized care plan. Aging & Adult Administration 1789 W Jefferson #950A

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Aging Life Care Association	80
Area Agency on Aging-Region One (Ad pg 3)	
1366 E Thomas Rd	;7)
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ADACHE ILINICTION

Health, Wellness & Fitness

AZNHA (<i>Ad pg 23</i>)	
Care by Design - FSL	602 285-1800 602 285-0505, x192
Catholic Social Services 1825 W Northern	
Jewish Family Services 2033 N 7th St	
Mosaic Care Resources	
Phoenix Indian Center 2601 N 3rd St #100.	
Senior HELP LINE	

Aquatic Therapies

AFACTE JONCTION
Saguaro Family Fitness 305 N Plaza Dr
CHANDLER
Chandler/Gilbert YMCA 1655 W Frie Blvd
Fitness Forum 2130 W Chandler Blvd
GLENDALE
HealthSouth Valley of the Sun Rehab Hospital
GILBERT
Miss Mermaid's Swim Lessons
LITCHFIELD PARK
Litchfield Park Recreation Center Outdoor Pool;
100 S Old Litchfield Rd
MESA
Centennial Village 130 W Brown Rd
East Valley PT & Aquatic Rehab 217 S 63rd St #101
Mesa Family YMCA 207 N Mesa Dr
PARADISE VALLEY
Teacher Lynda's Swim School 8853 N 78th Ave
PHOENIX
Chris Ridge Village 6246 N 19th Ave
Gompers Center 6601 N 27th Ave
Lincoln Family YMCA 350 N 1st Ave
Oasis Rehab Center 1016 N 32nd St Bldg B
South Mountain YMCA 222 E Olympic Dr
Telephone Pioneer Park Seasonal, 1946 W Morningside
SCOTTSDALE
Parkinson's Aquatic Class
Scottsdale Parks & Rec Cactus Pool Seasonal 7202 E Cactus Rd 480 312-7665
(Continued on page 25

Aquatic Therapies (continued)



SCOTTSDALE (continued)

Scottsdale Parks & Rec El Dorado Pool Seasonal 2301 N Miller Rd 480 312-2484
Scottsdale/Paradise Valley YMCA 6869 E Shea Blvd
SUN CITY
Royal Oaks (<i>Ad pg 33</i>) 10015 W Royal Oak Rd
Sundial Recreation Center 14801 N 103rd Ave
TEMPE
Kiwanis Recreation Center 6111 All American Way
Tempe Family YMCA 7070 S Rural Rd

Fitness & Wellness

Area Agency on Aging-Region One Senior Help Line (Ad pg 3) Maricopa Cty Department of Public Health Adult Immunization 1645 W Roosevelt St. Paradise Valley Community College Silver Sneakers, Offers multiple classes on various topics of interest to senior citizens. Most classes are free of charge and some require a minimal fee. Scottsdale Community College Senior Adult Educ Prog 480 423-6560



Health, Wellness & Fitness

MORE INFO AT WWW.SENIORDIRECTORY.COM/PHOENIX 25



More Than a Realtor®

Senior Preference Program assists senior citizens, 55 and older, and their families in the sale or purchase of real estate as well as all their relocation needs.

Colette Rosati, is a highly qualified **real estate agent and a Registered Nurse** with an understanding of all the intricacies of the needs of an older client.

Colette Rosati, RN will work with you on an individual basis. She will work at your pace and comfort level to promote the sale of your property. She will do the work for you so that your transition to your new lifestyle is a simple one.

If you are personally caring for a family member who is declining in health, you will appreciate working with an RN and real estate broker. The knowledge of various living options and senior resources will put you ahead of the game!

During your senior years many things begin to change, including your living arrangements. This is a time many look to downsize their homes and look into retirement properties. Whatever the situation, there are certain things you should be aware of as you start your quest.

The advantage of enlisting my help is clear - *you don't have to go it alone.*

Thank you for your referrals, they are important to me! 😅

What's Your Home Worth?

Get three automated Estimates-Instantly. No cost, and no obligation: http://homevalue.huntrealestate.com/ Colette.Rosati@huntrealestate.com

Need a roommate or companion? Share your home, condo or apt with others-save \$ https://www.silvernest.com/?utm_ source=partner&utm_ medium=partner3&utm_ campaign=coletterosati

Editor's Note: Provided by Colette Rosati, RN, Associate Broker, Hunt Real Estate ERA, 602-750-3233. Phone calls preferred. colette.rosati@huntrealestate.com. See Ad on Page 27.

Downsizing or need:

- A cash offer for your property
- A referral for an elder/probate/ estate attorney or Fiduciary
- Property photos and listing • on the internet
- Estate sale or out of state • sales of property including boats and cars
- A moving company
- A handyman
- A roommate for companionship or to share expenses
- Medical resources in home medical or non medical care referrals... or more

Contact us today so we can help with your senior move.

Colette Rosati, RN Associate Broker 602 750 3233 HUNT REAL ESTATE ERA





















A Caring Hand for Mom (and Dad) (Ad pg 29)	. 800 881-7706
Hunt Real Estate/Colette Rosati, RN (Ad pg 27).	. 602 750-3233
PASRS (Ad pg 28)	. 602 845-1300



PASRS is providing education, sharing best practices and promoting ethical and professional responsibility for Senior Placement & Referral companies while protecting older adults, their families and the communities we serve.

For more information contact us at 602.845.1300 or admin@pasrs.org Randy Medinger, CSA, PASRS President • Member of the NPRA

Check us out at www.npralliance.org/pasrs and on facebook at www.facebook.com/PASRS

Real Estate Services

Senior Travel Safety Tips

SeniorDirectory

Here are some safety tips to help keep you and your loved ones safe.

- Notify neighbors and the police when going away on a trip.
- Cancel all regular deliveries such as newspapers.
- Arrange for your mail to be held at the Post Office.
- Get any vaccinations or medicines that you will need before your trip.
- Learn about travel health risks depending on your travel destination.
- Prepare a traveler's health kit. Visit www.cdc.gov for a checklist of items to keep you safe during your travels.

Senior Housing Referral Specialists

🜠 A Caring Hand for Mom (and Dad)

There are so many things to be aware of when you are considering assisted living. Don't search alone, together our staff of licensed and experienced healthcare professionals will help you find the right senior living solution.

Our services are FREE to our clients.

Help Finding: Independent Living Communities Assisted Living Communities Memory Care Facilities Group Homes Long and Short-term Respite Care

What sets us apart from many other companies, is that we are a locally owned company staffed by licensed healthcare professionals, not sales and marketing staff.

For more info visit: www.acaringhandformom.com Call us now! 800-881-7706



I Know What I Am Looking for, What are the Benefits of Using a Referral Agency?

Many people search on their own and are not aware of the differences between the types of facilities until it is too late. What is the difference between large Communities, Memory Care facilities, Group homes which is best in my situation and finances? You probably wouldn't search or buy a home or car without a realtor and inspection. There are pros and cons of each facility that they won't tell you about! Using a referral agency like **A Caring Hand for Mom (and Dad) that is staffed by licensed** healthcare professionals (not sales

and marketing staff like other referral agencies) is important.

They can help you understand the differences and save you time and money, because they know what the care facilities provide, the rates, available specials, and negotiate discounts for you. Call 800-881-7706 today! Services are FREE to our clients. www.acaringhandformom.com.

Editor's Note: Provided by A Caring Home For Mom (and Dad). See Ad above.

Why Advertise with the Senior Directory?

For over 16 years we have been the 'go-to' for boomers and caregivers with distribution locations that reach your target audience.

Our local representatives are in your community and can help you meet your advertising goals.

Reach your customers through our combined marketing options.

Web Advertising

Our web visitors are looking for much needed services, resources and care. Customize your advertising on SeniorDirectory.com with information about your business in order to reach your potential customers.

We offer 3 ways to feature your business:

Online Profile Listing Featured Listing Spotlight Banner

By advertising with SeniorDirectory.com, you can reach our active and growing community through our Blog and Events Calendar. Our selection of articles are geared towards topics that are current and interesting for seniors, boomers, and healthcare professionals.







Your Complete Marketing Package



Printed Directory Advertising

Comprehensive - Our Senior Directories showcase over 70 categories of resources with everything seniors/boomers need and a nearly 90% renewal rate with existing advertisers.

Largest Targeted Distribution - Our Directories are distributed to thousands of locations nationally, and reach nearly 5 million people:

- Hospitals Social Workers, Discharge Planners, Case Managers
- Physician's Offices Medical Centers Pharmacies
- · Senior Organizations · Senior Centers
- Senior Housing Communities Special Events Health Fairs
- and more!

Qualified Leads - Our readers use the Directory when they are READY to make purchasing decisions.

Guide of Choice - The Directory of Choice for helping professionals assist seniors/boomers when making difficult decisions. National and Local Reps - who

understand the senior industry and your specific needs in helping you market your business.

Shelf Life - Professionals, adult children, seniors and caregivers keep our directories as a valuable resource.

National Touch ... Local Connection!

Stephanie Milzer Editor & Publisher Phone 800.955.8510 • smilzer@SeniorDirectory.com



Discover the Different Types of Retirement Communities

Retirement communities are often bucketed into three categories. Here's a rundown, and an introduction to

a lesser-known kind of retirement option: the Life Plan Community.

Active Adult/Over 55 Communities

The new retiree is

the market for these communities, which offer a dizzying array of activities and a myriad of social activities to keep boredom at bay for the just-retired. In these communities, you own your home and assume all the associated costs.

Rental Retirement Communities

At a rental retirement community, amenities such as utilities, maintenance, transportation to doctors, some meals, and other assorted services are provided in the monthly rental fee, which typically ranges from \$3,000 to \$7,000, depending on how luxurious the surroundings. If you need higher levels of health services, your fees increase to the market rate for those services. For reference, monthly fees for assisted living, memory care, or acute care range from \$5,000 to \$12,000 per month, depending on the level of care needed.

Life Plan Communities are the "one-stop shopping" of the retirement world—a campus-like



setting that offers resort-like amenities where residents live independently in well-appointed apartments

or homes within a community setting. On campus are wonderful restaurants, your new favorite "watering hole," zero home maintenance,

complimentary housekeeping, activities and entertainment in abundance, wellness services to keep you active and increase longevity, and so much more. The top reasons people choose a Life Plan Community:

- Weary of maintaining their house, tired of cooking, and/or wanting the freedom to travel.
- Predictable costs for the rest of their life: no concerns about how to pay if the "what ifs" happen.
- **3.** Do not want to burden their children (financially or emotionally as they age).

Vicki Ullery is with Royal Oaks Retirement Community in Sun City, AZ. www.royaloaks.com. The community recently announced a new neighborhood, Inspirata Pointe at Royal Oaks, featuring 156 new villas and apartment homes. Call 623-815-4131 to find out more.

Editor's Note: Article provided by Royal Oaks. See Ad on page 33.



Tucked away in Sun City is a community of 650 residents who enjoy chef-prepared meals, indoor/outdoor pools, state-of-the-art fitness center, travel, activities, and the security of lifecare when life's challenges arise.

We invite you to visit and ask Royal Oaks residents why they live here. If you'd like, we'll arrange a lunch or dinner after the tour with some residents who, like you, didn't believe that life could be so easy at Royal Oaks. We'll help you narrow down your choices between our 23 floor plans (homes and apartments in independent living) on our 50+ acre campus and also show you the social, dining, activity, and care spaces. When you visit, ask about Club Connect, where you can experience life at our community prior to residency. Call (623) 815-4132 to arrange your personal visit.

Ask about Inspirata Pointe, our new indevelopment neighborhood right to the west of our current houses, where 15 more floor plans ranging from 850–1,850 sq. ft. will be built.

Looking for an assisted living community? Eleganta Pointe at Royal Oaks offers 59 assisted living apartments, 56 private suites in a secure memory care building, and 57 private suites in complete supportive living for long term care. Our campus is a complete continuum of living with a wide variety of events and activities, multiple dining venues, 600+ thoughtful and interesting residents, and 350 staff members to make life easy!



marketing@RoyalOaks.com • 623-815-4132 • www.RoyalOaks.com 10015 W. Royal Oak Road (south of 99th Ave. and Thunderbird Rd.), Sun City, AZ 85351

A non-profit community and one of just 10 Life Plan Communities in the country with the financial strength to earn an "A" rating from Fitch Ratings





CCRC/LifeCare

Continuing Care Retirement Community, also known as Life Care, offers a campus-style environment that may include villas, apartments/condos, assisted living and skilled nursing services. An endowment fee may be required that entitles residents to use assisted or skilled services when needed throughout their lifetime. In most of the communities, it is possible to enter at the assisted living level as well.

Independent/Retirement Communities

Typically, studio, 1 BR or 2 BR rental apartments with full kitchens and private baths. Services may include meal plans, transportation, scheduled activities, housekeeping, laundry and maintenance. Amenities are usually abundant: libraries, computer stations, and other social gathering places. Rates are monthly and based on size/location of apartment.

Assisted Living

Communities are typically apartment-style with kitchenettes and private baths. Residential assistance living homes with an average of 5-8 residents are also included is this category. Services vary, but may include companion accommodations, meal plans, cable television, local phone, housekeeping, laundry, maintenance, and transportation. Personal assistance with activities of daily living (ADL's) such as bathing, grooming, dressing, toileting, eating and ambulation is also available. Rates vary from all-inclusive to base rates with levels of care.

Memory Care/Dementia/Alzheimer's

These communities are either licensed assisted living facilities that specialize in delivering care to victims of dementia or a unit of a skilled nursing facility. Communities are typically bedroom-style rental units with common areas for dining and activities. Many are locked for residents' safety. Staff is usually specially trained. Amenities vary and may include meal plans, cable television, local phone calls, housekeeping, laundry maintenance and transportation. Personal assistance with ADL's is available. Rates also vary from all-inclusive to base rates with levels of care. Payor sources usually accepted are private pay and some insurance plans. *(Continued on page 36)*

For more than 40 years, Friendship Village residents have enjoyed a secure retirement lifestyle with exceptional services and amenities.



Friendship 2645 East Southern Avenue • Tempe, Arizona 85282 480-900-3550 • 1-800-824-1112 • FriendshipVillageAZ.com

Independent Living • Assisted Living • Skilled Nursing • Memory Care

Housed on 46 Beautiful Acres

Managed by K Life Care Services™



Creating a Confident Senior Lifestyle

The world can feel like it's shrinking for some seniors. The phone doesn't ring much. The walls encroach. The TV blares. With their own transportation challenges, aging friends find it difficult to visit. And even loving family members have their own concerns to deal with. Consequently, aging can bring dull, guiet fears of increasing isolation, diminishing usefulness and inevitable loneliness. The world seems to shrink.

A senior living community like Friendship Village Tempe makes a senior's world great big again.

Here, residents indulge in all sorts of activities – some planned, many spontaneous. They develop friendships around shared experiences, like work,

travel and family. They make plans an evening out, a party, a travel adventure, volunteerism, morning coffee, an afternoon craft club. With everything they need to do everything they want, they feel secure in, connected with, confident about their world of possibilities.

Editor's Note: Article submitted by Mark Young, Director of Sales & Marketing, Friendship Village Tempe, 2645 East Southern Avenue, Tempe, Arizona 85282, (480) 900-3550, (800) 824-1112, toll-free, www.friendshipvillageaz.com. See Ad above.



Skilled Nursing Care

This level of care is typically found in a nursing home or a transitional care unit in a hospital. Daily rates may include a furnished bedroom, private or shared bath, meals, activities, transportation, phone service, cable television and all personal/ nursing care. Payor sources usually accepted are Medicare, Medicaid, VA, some insurance plans and private sources.

Respite Care

Also known as short-term stay. Any provider of IL, AL, ALZ or SNF care can elect to provide fully furnished accommodations to a person for a short period of time. Rates usually guoted on a daily basis and are typically inclusive of all services and amenities.

Day Care

Any provider can elect to provide day/night services on a shortor long-term basis. Rates typically include a place to rest, one or two meals and snacks and activities for the day. Licensed ALFs are prohibited by law to promote these services without a license.

BenefitsCheckUp.org is a free, easy-to-use service that identifies federal and state assistance programs for older Americans. Researching these programs used to be a time-consuming, frustrating experience, but no longer. The National Council on Aging created BenefitsCheckUp to help older adults to quickly identify programs that may improve the quality of their lives. Family and friends can also obtain facts about benefits for which their loved ones might qualify. Chances are, you will be surprised to learn what benefits are available to you, regardless of your income.

BenefitsCheckUp.org

Here's how it works: You take 10 or 15 minutes to enter information about your financial situation into an online guestionnaire. Then, BenefitsCheckUp explains what benefit programs you may be eligible for and how to apply for them. Rest assured that BenefitsCheckUp is completely confidential. It does not require your name, address, phone number, Social Security number, or other information that could be used to identify you. You enter simple information, such as your age, income, and ZIP code, and BenefitsCheckUp identifies the programs for you.



Commitment to Excellence in Senior Living

Our commitment to excellence in senior living began 60 years ago under the guiding philosophy: "Treat each resident with the respect they deserve and the special attention they need." Emmett and Alice Koelsch established the family's commitment to excellence to senior living in 1958.

The Koelsch Communities story began with the first community, a nursing home located in Kelso, WA. Growing up, each member of the Koelsch household was trained in all facets of quality senior care learning how to be, "Ladies and gentlemen serving ladies and gentlemen." Aaron Koelsch, raised in that first nursing home, now leads the company from his lifetime of experience and passion for Koelsch residents. Aaron's wife, Judy, has brought style, class, and elegance into each of the Koelsch communities through her design direction. She fashions unique environments by crafting thoughtful details that connect with residents.

Editor's Note: Provided by Koelsch Communities. See Ads on Page 75 and Above.

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Phoenix	Fellowship Square, 2002 W Sunnyside Dr		602-943-1800	265	\$1,980							•	
Phoenix	Fellowship Towers, 222 E Indianola Ave		602-266-9438	180	\$440								
Phoenix	Foothills Court, 1606 W Peoria Ave		602-943-1005	82	\$480								
Phoenix	Foothills on the Preserve, 1525 E Cheryl Dr		602-861-4000	144	\$508								
Phoenix	Hacienda Del Rio, 4121 W McDowell Rd		602-272-7348	146	HUD							-	
Phoenix	Hong Ning House of Phoenix, 3920 N 24th Ave		602-234-3534	58	HUD								
Phoenix	Hope One, 2509 E Michigan Dr		414-439-5025	5	\$700				•			-	
Phoenix	Hope Two, 3605 W Bethany Home Rd		602-546-9535	5	\$700							-	
Phoenix	Hope Three, 3045 E Sierra Dr		480-352-6073	5	\$700								
Phoenix	Kivel Campus of Care, 3020 N 36th St		602-443-5039	210	HUD							-	
Phoenix	La Cascada I & II, 229 E Ruth		602-997-6789	37/38	\$470						•		
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Phoenix	Ladera Del Norte, 11222 N 16th Ave		602-626-5923	30	\$493							-	
Phoenix	LifeStream Complete Senior Living at NE Phoenix, 20802 N Cave Creek Rd		602-569-0508	77	\$1,800								
Phoenix	Lemon Grove Apartments, 7220 N 27th Ave		602-995-1961	83	HUD								
Phoenix	Madison Meadows, 7211 N 7th St		602-944-4222	118	\$1,495						•		
Phoenix	McCarty on Monroe Senior Living, 1130 E Monroe St		602-595-1230	96	\$522-710					_			
Phoenix	Paradise Greens, 16001 N 25th St		602-971-4266	67	\$384								

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Phoenix	Windrose Villas, 1520 W Peoria		602-943-4930	115	\$435		-						
Phoenix	Zen Senior Living, 11645 N 25th PI		602-635-1455	100	CALL		•	•	•		•		
NORTH	NORTHEAST VALLEY												
Anthem	Merrill Gardens at Anthem, 2800 W Rose Canyon Cir		623-565-9887	81	\$2,695			•	•	•	•		
Anthem	 The Enclave at Anthem Senior Living 42015 N Venture Dr 	51	928-482-4693	79	\$2,580			•			•		
Fountain Hills	Fountain View Village, 16455 East Ave of the Fountains		623-777-8316	89	\$3,550			•	•				
Deer Valley	BridgeWater Assisted Living/Deer Valley, 2641 W Union Hills Dr		602-883-2110	30	\$1,800				•				
N Phoenix	Sagewood, 4555 E Mayo Blvd		480-630-2732	292	CALL			•					
Scottsdale	Andara, 11415 N 114th St		480-451-1800	135	\$4,200			•					
Scottsdale	Atria Park of Sierra Pointe, 14500 N Frank Lloyd Wright Blvd		480-767-9800	178	\$4,035			•	•				
Scottsdale	Desert Flower, 9185 E Desert Cove Ave		480-657-9000	108	\$2,900			•					
Scottsdale	Heritage at Carefree, 36590 N Pima Rd #3481		480-488-1622	50	CALL			•	•				
Scottsdale	LivGenerations at Pinnacle Peak, 23733 N Scottsdale Rd		480-485-4000	45	\$3,585			•	•				
Scottsdale	Maravilla Scottsdale, 7325 E Princess Blvd		480-359-1212	157	CALL			•	•				
Scottsdale	McDowell Village, 8300 E McDowell Rd		480-970-6400	270	\$2,900			•	•				
Scottsdale	Pueblo Norte, 7090 E Mescal St		480-948-3990	160	\$2,850			•	•				
Scottsdale	 Scottsdale Village Square 2620 N 68th St 	55	480-267-9074	14	\$3,000			•	•		•	•	•
Scottsdale	The Ranch at Scottsdale Estates, 9160 E Desert Cove Ave		480-767-7646	101	\$3,151			•	•	•	•		

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AD PAGE	NORTHEAST VALLEY (continued)	◆ The Springs of Scottsdale 3212 N Miller Rd	Tuscany at McCormick Ranch, 9000 E San Victor Dr	Vi at Grayhawk, 7501 E Thompson Peak Pkwy	Vi at Silverstone, 23005 N 74th St	Westminster Village, 12000 N 90th St	SOUTHEAST VALLEY	LivGenerations at Ahwatukee, 15815 S 50th St		Brookdale Apache Junction, 2080 S Ironwood Dr	Palmas Del Sol 55+Resort, 3400 S Ironwood Dr	Senior Cottages, 251 N 114th St	Atria Chandler Villas, 101 S Yucca St	North Chandler Place, 2555 N Price Rd	Brookdale Chandler Regional, 750 S Pennington Dr
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Chandler	Copper Springs, 3303 E Gary Way		480-465-5999	128	\$3,100			•	•	•				
Chandler	◆ Gardens at Ocotillo Senior Living 1601 W Queen Creek Rd	51	928-482-4703	67	\$2,630	•		•			•	•	•	•
Chandler	Solterra Senior Living, 350 S Alma School Rd		602-497-1886	78	\$2,675			•	•	•	•			
Chandler		51	520-582-9952	89	\$2,740		•	•	•		•	•	•	•
Chandler	per Creek Independent Living	37	480-744-7835	135	\$2,600		•	•	•	• • •	•	•	•	•
Chandler	◆ The Village at Ocotillo 990 W Ocotillo Rd	57	480-400-8990	125	CALL			•	•	• • •	•	•		•
Gilbert	LivGenerations at Agritopia, 2811 E Agritopia Loop S		480-485-2000	98	\$3,395			•	•	•				
Gilbert	Sunrise of Gilbert, 580 South Gilbert Rd		480-632-9400	67	CALL				•	•				
Gilbert	◆ The Enclave at Gilbert Senior Living 4929 S Val Visa Drive	51	982-482-3838	106	\$2,520		•	•	•	•	•	•		•
Gilbert	The Oaks a Merrill Gardens Community, 3675 S Rome St		480-899-0002	78	\$2,950			•	•	•	•			
Guadalupe	Guadalupe Senior Village, 9403 S Avenida Del Yaqui		480-897-3273	21	HUD		-							
Mesa	Alta Vista Apartments, 1444 N Recker Rd		480-985-7676	70	\$575		-							
Mesa	Avista Senior Living Historic Downtown Mesa, 248 N MacDonald		480-827-222	91	CALL		-		•					
Mesa	Bella Vista Active Senior Living, 1825 W Emelita Ave		480-964-0410	164	\$2,185		-							
Mesa	Broadway Mesa Village, 7231 E Broadway Rd		480-807-4700	85	CALL			•						
Mesa	Brookdale Springs Mesa, 6220 E Broadway Rd		480-985-8900	186	\$3,060				•	•	•			

Independent Living & Retirement Communities Grid

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AD PAGE																
						Arbor Ave	wn Rd		E University Dr				ellips Rd	N Stapley Dr		
COMMUNITY	<pre>(continued)</pre>	Boulder Canyon) W Brown Rd	IV 118 S 70th St	N Robson St	ment Aparts, 6210 E Arbor Ave	toric Mesa, 35 W Brown Rd	sa, 6945 E Main St	a Good Shepherd, 5848 E University Dr	t, 215 N Power Rd	t, 2550 S Ellsworth Rd	iior Living	sidence, 5625 E McKellips Rd	tirement Living, 1825 N Stapley Dr	s, 333 E 6th St	East 6th St
COMMUNITY	ntin	Canyon Winds, 2851 N Boulder Canyon	Centennial Village, 130 W Brown Rd	Christian Care Manor, IV 118 S 70th St	Courtyard Towers, 22 N Robson St	Discovery Point Retirement Aparts, 6210 E Arbor Ave	Fellowship Square Historic Mesa, 35 W Brown Rd	Fellowship Square Mesa, 6945 E Main St	Good Samaritan Society-Mesa Good Shepherd, 5848 E University Dr	Las Palmas 55+Resort, 215 N Power Rd	Las Palmas 55+Resort, 2550 S Ellsworth Rd	Las Palomas Senior Living 9050 E Brown Rd	Legacy Retirement Residence, 5625 E McKellips Rd	Mesa Royale Active Retirement Living, 1825 N Stapley Dr	Mesa Senior Meadows, 333 E 6th St	Mesa Silvercrest, 255 East 6th St

Mesa	Monte Vista Village Resort, 8865 E Baseline Rd		480-833-2223 832	832	CALL								
Mesa	Oasis at Mesa Palms, 1418 N Country Club		480-464-2300 140	140	\$1,450			•	•	•			
Mesa	Palmas Del Sol 55+Resort, 6209 E McKellips Rd		480-325-1161	467	CALL								
Mesa	Springdale Village, 7255 E Broadway Rd		480-981-8844	206	\$975			•	•	•			
Mesa	Sunrise Village 55+Resort, 5402 E McKellips Rd		480-985-0548 230	230	CALL								
Mesa	The Citadel-A Senior Living Community, 444 S Higley Rd		480-832-7600	185	CALL			•	•				
Mesa	The Grand Court Mesa, 262 E Brown Rd		480-844-7336	30	\$1,999			•	•	•			
Mesa	The Orchard, 108 N Greenfield Rd		480-832-7334	969	\$450								Cat
Mesa	The Springs East Mesa, 6220 E Broadway Rd		480-985-8900	96	CALL			•					
Sun Lakes	Renaissance Luxury Retirement Living, 9508 E Riggs Rd		480-883-2000	254	\$2,175			•					
Tempe	Elmcroft at Tempe, 1875 E Guadalupe Rd		480-777-8466	65	CALL			•					
Tempe	Encore on Farmer, 601 South Farmer		480-966-3085		CALL								
Tempe	Friendship Village of Tempe 2645 E Southern Ave	35	480-900-3550 800-824-1112	561	\$2,330	٠	• • •	•	• • • • • • • • • • • • • • • • • • • •	•	•		•
Tempe	The Meadows, 2401 W Southern Ave		602-438-1865	391	CALL								
Tempe	Westchester Senior Living 6100 S Rural Rd	54	480-831-8660	90	\$1,205		•	• • • • • •	•		•	•	•
WEST	VEST VALLEY												
Avondale	Vianney Villa, 750 S 4th St		623-932-2036	50	HUD								

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# OF U. PHONE		602-603-8200	623-875-1688	888-458-8218	623-847-3100	623-748-1062	623-842-9159	602-938-5500	623-463-6270	623-915-5039	623-939-9447	602-598-5400	623-937-0418	623-322-6006	623-935-9058
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AD PAGE	T VALLEY (continued)	BridgeWater Independent Living/Avondale, 295 E Van Buren St	El Mirage Senior Village, 12424 W Thunderbird Rd	Desert Gardens, 13621 & 13517 W Glendale Ave	Glencfoft Center for Modern Aging, 8611 N 67th Ave	Inspira Arrowhead, 20240 N 78th Ave	Kachina Place, 6238 N 63rd Ave	LifeStream Complete Senior Living at Thunderbird, 13617 N 55th Ave	Lifestyles of Glendale, 7971 N 53rd Ave	Manistee Manor, 7987 N 53rd Ave	Tanner Terrace, 7138 N 45th Ave	Thunderbird Senior Living 5401 W Dailey St	Vista Alegre, 6515 W Maryland Ave	Westgate Village, 8847 W Glendale Ave	The Groves a Merrill Gardens Community, 2655 N Pebble Creek Pkwy
СІТҮ	WEST	Avondale	El Mirage	Glendale	Glendale	Glendale	Glendale	Glendale	Glendale	Glendale	Glendale	Glendale	Glendale	Glendale	Goodyear

Litchfield Pk	La Loma Village, 14154 Denny Blvd		623-832-4340	131	\$2,340				•	•	•	
Peoria	Amethyst Arbor, 9257 W Union Hills Dr		623-748-1635	107	\$2,570				•		•	
Peoria	Amethyst Gardens, 18170 N 91st Ave		623-748-1633	240	\$2,095							
Peoria	Apollo Village, 10701 N 99th Ave		623-933-0166	263	CALL			-				
Peoria	Brook Hollow Apartments, 9231 N 99th Ave		623-933-9227	93	\$625					-		
Peoria	Desert Winds Retirement Comm, 20554 N 101st Ave		623-362-1200	140	\$1,395							
Peoria	Good Samaritan Society-Peoria Good Shepherd, 10333 W Olive Ave		623-875-0100	71	CALL				•			
Peoria	Immanuel Campus of Care, The Gardens, 11295 N 99th Ave		623-977-8373	153	\$867							
Peoria	Morningstar Senior Living at Golden Ridge, 6735 W Golden Ln		623-500-4300	38	\$2,895				•	•	•	
Peoria	Orchard Pointe at Terrazza, 6775 W Happy Valley Rd		623-230-3393	40	\$2,895				•			
Peoria	Palos Verdes Senior Living 18441 N 87th Ave	51	928-482-4752	70	\$2,420		•		•			•
Peoria	Parkview Estates, 10950 N 87th Ave		623-486-4375	45	CALL							
Peoria	Quail Run Senior Living, 13868 N 79th Ave		623-572-0033	156	\$568			-				
Peoria	Rosa Linda Villa Senior Housing, 10245 N 87th Ave		623-486-9232	83	HUD			-				
Peoria	Sierra Winds, 17300 N 88th Ave		623-977-0807	240	CALL				•			
Peoria	Sun Grove Resort Village, 10134 W Mohawk Ln		623-566-0745	86	\$1,375				•	•	•	
Peoria	The Forum at Desert Harbor, 13840 N Desert Harbor Dr		623-972-0995	155	\$2,190							
Peoria	The Montecito, 17271 N 87th Ave		623-972-1400	195	\$1,800							
Peoria	Vista Del Rio Independent Living, 13619 N 94th Dr		623-977-7007	128	\$1,599				•	•	•	

MORE INFO AT WWW.SENIORDIRECTORY.COM/PHOENIX

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	T VALLEY (continued)	Atria Heritage Sun City, 10101 W Palmeras Dr	El Dorado of Sun City, 10330 W Thunderbird Blvd		Sun Valley Lodge, 12415 N 103rd Ave	The Carillons, 10045 Royal Oak Rd	The Fountains at Sun City, 13638 N Newcastle Dr	The Place at the Fountains at Sun City, 13638 N Newcastle Dr	Wooddale Village, 18616 N 99th Ave	Deer Valley Garden, 15051 W Deer Valley Dr	Grandview Terrace, 14515 W Granite Valley Dr	The Heritage Tradition, 19303 New Tradition Rd	The Madison, 18626 Spanish Garden Dr	Chaparral Winds, 16617 West Point Pkwy	The Colonnade, 19116 N Marketplace Way
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Surprise	◆The Park at Surprise Independent Living 14630 W Parkwood Dr	37	623-738-1332 155	155	\$2,450	•	•	•	• • • • • • • • •	•		•	
Surprise	Vista de la Montana, 18510 N Parkview Pl		623-975-4250 113	113	\$1,385	•							
Tolleson	Casa De Merced, 62 N 92nd Dr		623-936-9668	40	ПUD								
Youngtown	LifeStream Complete Senior Living at Youngtown, 11315 W Peoria Ave		623-972-2371 161	161	\$1,125	•			•				
PRESC	PRESCOTT VALLEY												
Prescott	Alta Vista Retirement Comm, 916 Canterbury Ln		928-772-6000	88	\$1,995								
CASA	CASA GRANDE												
Casa Grande	Garnet of Casa Grande, 510 E 8th St		520-413-0612	96	\$2,795						-		
TUCSON	N												
Tucson	Amber Lights 6231 N Montebella Rd		520-282-4281 120	120	CALL								
Tucson	Villa Hermosa 6300 E Speedway Blvd		520-704-6493	70	CALL								
Green Valley	Silver Springs 500 W Camino Encanto		520-366-8338	107	CALL	•							
YUMA													
Yuma	Desert Rose, 1545 S 14th Ave		928-343-0807 113		\$1,750	•		•	•				
Yuma	Emerald Springs, 1475 S 46th Ave		928-271-5230 140	140	\$2,225	•		•	•				

SemiorDirectory Good Physical Balance: A Critical Factor in Senior Wellness and Longevity

Imagine if you could know how well your body is balancing and if you are in danger of a fall, potentially resulting in an injury?

It is hard not to notice the concerning statistics in the news about the risk of falls in the senior population. According to the Centers for Disease Control and Prevention, more than one out of four older adults (aged 65 and older) falls each year, and one out of every five falls causes a serious injury such as broken bones or a head injury. These statistics do not seem to be improving, and until recently, there was no readily available, easy to use technology that could determine a person's risk for falling.

At **Spectrum Retirement Communities** (Spectrum), balance improvement is a top priority for us. We understand one of the best ways to prevent a fall is to know if you are even at risk and to improve your physical balance. Spectrum has invested in providing each community with the chance to better detect and prevent falls through the addition of Zibrio's SmartScale product. This awardwinning technology company and its founder, a neuroscientist who completed a postdoctoral fellowship at **NASA**, can help our residents quickly measure their physical balance with an assessment that is as easy as standing on a bathroom scale.

The SmartScale technology has been researched and statistically validated in the senior living environment and provides a physical balance score of 1-10. Spectrum residents who have an assessment score of between 1-3 will be offered individualized balance training and therapy programming as a benefit of living in our communities. It is our goal to improve the quality of life and wellness of our residents through this innovative balance improvement program which launches in April 2020. 🔶

Editor's Note: By Stephanie Haley-Andrews, RN, Vice President, Resident Care at Spectrum Retirement Communities. Learn more about Spectrum at www.spectrumretirement.com. See Ad on page 51.

INTERVIEWENT

Explore new interests and enjoy the every day moments, we'll take care of the rest. Live creatively.

8 COMMUNITIES IN ARIZONA



Independent Living | Assisted Living | Memory Care Find a community near you at SpectrumRetirement.com

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Understanding Independent Senior Living

Humans are designed to be social creatures by nature, to live in groups and be connected to our larger community. Historically, multiple generations would often live under one roof – children, parents, grandparents, great-grandparents and even aunts, uncles and cousins. In some cultures and countries, that's still common today!

But in much of the United States, there's been a decades-long shift to an emphasis on the nuclear family. Grandparents and great-grandparents may still be close emotionally, but often don't live under the same roof as their children and grandchildren. Frequently, geographic distance means that in-person contact on a daily – or even weekly – basis is not only impractical, it may be impossible. That means that upon retirement, seniors often don't get the social interaction we all need to stay engaged, energized and healthy.

That's why Independent Living has become an increasingly popular option among today's retirees. Independent Living is not the traditional 'retirement home' that people so often think of – residents of independent living communities are often not looking for assistance with medical or daily living activities. Instead, it's a great option for active, independent seniors who want to remain social and involved with their peers and their community.

While independent living communities often provide the convenience of light housekeeping and easy access to delicious and nutritional dining options, where they really shine is in the social aspects. Onsite clubs and groups make it easy to stay involved in any existing hobbies - and provide residents with multiple opportunities to explore new ones! Volunteer outreach organizations help residents stay connected to the larger community, using their wisdom and caring to continue to help others. Plus, a full calendar of purely social activities make it even easier for residents to relax and enjoy their retirement years.

Thunderbird Senior Living in Glendale, Arizona, is just such an independent living community. Thunderbird provides seniors with multiple options to stay involved, engaged and social. Even better, Thunderbird offers a full range of care, including assisted living and memory care, providing residents with additional options even as their needs change.

Editor's Note: Provided by Thunderbird Senior Living. See Ad on Page 53.



a Senior Lifestyle community

Live where friendships thrive.

We hear it often. New residents settle in and then, realizing what they've got here, they say, "I wish we'd done this sooner." That's because Thunderbird is filled with supportive friends, daily adventures and a secure plan — and that makes their lives even more fun and fulfilling.

Discover Thunderbird.

To schedule a conversation about community life, call **602-598-5400** now. We'd love to answer all your questions about senior living.

Independent Living | Assisted Living | Memory Care | AL 10301C 5401 W. Dailey St. | Glendale, AZ 85306

THUNDERBIRDSENIORLIVING.COM









We're Like Family at The Villas and Garden Court Apartments



It's a great place to call home! Our independent and assisted living senior apartments are situated in a convenient part of Tempe close to shopping and services. We invite you to stop by and get to know us!

Amenities include:

- Transportation
- Weekly housekeeping
- Gated pool and hot tub
- On-site laundry
- Private courtyards
- Covered parking



Westchester Senior Living 6100 South Rural Rd. Tempe, AZ 85283 480.831.8660 westchesterseniorliving.org

Volunteers of America is a national, nonprofit, faith-based organization dedicated to helping those in need. We touch the lives of almost 2 million people each year.



TIPS for keeping yourself and your loved ones safe from dangerous falls.

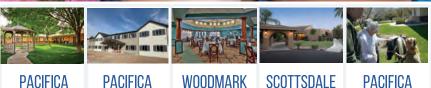
- Take your time, especially on stairs and when standing up
- Use non-slip mats in the tub, shower and on bathroom floors
- Use bright lighting in stairways, hallways and use nightlights
- Remove tripping hazards like loose carpet and throw rugs
- Install handrails in bathrooms, hallways and stairways
- Wear shoes or socks that are non-slip
- Wear clothing that doesn't drag on the ground



INDEPENDENT LIVING ~ ASSISTED LIVING MEMORY CARE ~ RESPITE CARE

Welcome home to Pacifica! **Exceptional Senior Living**

ENJOY RETIREMENT WITH THE AMENITIES YOU DESIRE! NOW SERVING 5 LOCATIONS NEAR YOU!



PFORIA

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Phoenix	Paradise Living Centers, 3937 E Montecito Ave		480-878-4112 10 \$5,500	10	\$5,500				•	-	 	
Phoenix	Paradise Living Centers, 302 E Maryland Ave		480-878-4112	10	\$5,500					•		
Phoenix	Rose Court Senior Living, 2935 N 18th PI		602-265-9813	92	\$1,600							
Phoenix	South Mountain Assisted Living Center, 6420 S 22nd St		602-276-3883	70	\$650		-					
Phoenix	◆ The Palazzo Senior Living 6250 N 19th Ave	Web	602-433-6300	170	170 \$3,100		•	•	•	•		
Phoenix	The Oasis at Fellowship Square, 11818 N 19th Ave		602-443-5427	16	\$4,431		•	•	•	•		
Phoenix	The Park at 7th Avenue, 10234 N 7th Ave		602-695-5626	69	\$1,650							
Phoenix	The Stratford, 1739 W Myrtle Ave		602-841-2500 116 \$2,869	116	\$2,869					•		
Phoenix	The Terraces, 7550 N 16th St		602-371-4100	49	\$3,306					•		
Phoenix	Windsor Encanto Palms, 3901 W Encanto Blvd		602-352-0000	62	\$2,520							
NORT	NORTHEAST VALLEY											
Anthem	Merrill Gardens at Anthem, 2800 W Rose Canyon Cir		623-565-9887	81	\$2,695					•		
Anthem	 The Enclave at Anthem Senior Living 42015 N Venture Dr 	51	928-482-4693	54	54 \$2,970	 •	•	•				

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Scottsdale	Belmont Village Scottsdale, 13850 N Frank Lloyd Wright Blvd		480-945-3600	113	CALL					•		
Scottsdale	Brookdale North Scottsdale, 15436 N 64th St		480-948-6950	92	\$3,415					•		
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Chandler	Brookdale Chandler Ray Road, 2800 W Ray Rd		480-855-7100	52	\$2,860							
Chandler	 Gardens at Ocotillo Senior Living 1601 W Queen Creek Rd 	51	928-482-4703	54	\$3,900		•			 •		•
Chandler	Highland Luxury Home Inc, 825 W Highland St		480-471-8473	5	\$3,000						 	•
Chandler	Pennington Gardens, 977 S Pennington Dr		480-814-9046	85	\$2,595							
Chandler	Solterra Senior Living, 350 S Alma School Rd		602-497-1886	58	\$3,175							
Chandler	Sunrise of Chandler, 5757 W Chandler Blvd		480-786-4998	50	\$2,370							
Chandler	◆ The Enclave at Chandler Senior Living 4950 W Chandler Blvd	51	520-582-9952	49	\$4,140			•		 •		•
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Gilbert	Mariposa Point of Gilbert, 1445 E Willis Rd		480-681-1332	49	\$2,520							
Gilbert	 The Enclave at Gilbert Senior Living 4929 S Val Visa Dr 	51	928-482-3838	60	\$3,920					 •		•
Gilbert	The Oaks a Merrill Gardens Community, 3675 S Rome St		480-899-0002	78	\$3,250					•		
Gilbert	Savanna House Assisted Living & Memory Care, 1415 N San Benito Dr		480-418-4409	74	\$2,600					•		
Gilbert	Sunrise of Gilbert, 580 S Gilbert Rd		480-632-9400	50	\$2,370							

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Mesa	Fellowship Square Historic Mesa, 215 Brown Ave		480-428-3117		40 \$3,025 •				•				
Mesa	Genesis Senior Living, 255 W Brown Rd		480-668-6118	60	CALL								
Mesa	Good Shepherd Villa, 5848 E University Dr		480-981-0098	28	\$2,600								
Mesa	Greenfield's Assisted Living, 723 E 2nd Ave		480-649-3911	138	\$1,595						-		
Mesa	Heritage Lane Behavioral Assisted Living, 1040 S Lebaron		480-788-5238	57	CALL								
Mesa	Heritage Village Ass't Living & Memory Care, 8035 E Brown Rd		480-686-8540	192	\$3,875								
Mesa	 ◆ Las Palomas Senior Living 9050 E Brown Rd 	51	928-482-7968	49	\$3,600								
Mesa	Mariposa Point of Mesa, 1248 S Crismon Rd		480-681-1334	49	\$2,445								
Mesa	Springdale Village, 7255 E Broadway Rd		480-981-8844	194	194 \$2,450	•				•			
Mesa	The Citadel Assisted Living, 444 S Higley Rd		480-832-7600	118	CALL								
Mesa	The Grand Court Mesa, 262 E Brown Rd		480-844-7336	163	\$2,500								
Mesa	Visions of Assisted Living, 537 S Higley Rd		480-247-9880	20	\$3,000				•				
Sun Lakes	Renaissance Luxury Retirement 9508 E Riggs Rd		480-883-2000	152	\$3,895								
Tempe	Elmcroft at Tempe, 1875 E Guadalupe Rd		480-777-8466	65	CALL		•					•	
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\$3,160

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480-422-3757

Fellowship Square Mesa, 6945 E Main St

Mesa

Web Link on www.SeniorDirectory.com/Phoenix

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AD PAGE		35	54										
COMMUNITY	SOUTHEAST VALLEY (continued)	 Friendship Village of Tempe 2645 E Southern Ave 	Westchester Senior Living 6100 S Rural Rd	Westchester Garden Court, 601 E Westchester Dr	WEST VALLEY	BridgeWater Assisted Living/Avondale, 295 E Van Buren St	Legacy House, 2635 N Dysart Rd	Brookdale Arrowhead Ranch, 5861 W Beverly Ln	Desert Gardens, 13517 W Glendale Ave	Desert Sky Assisted Living, 5125 N 58th Ave	Glencroft Center for Modern Aging, 8611 N 67th Ave	Home Away From Home (Physician Owned), 7413 N 75th Dr	Inspira Arrowhead, 20240 N 78th Ave
СІТҮ	SOUT	Tempe	Tempe	Tempe	WEST	Avondale	Avondale	Glendale	Glendale	Glendale	Glendale	Glendale	Glendale

Glendale	Jubilee in the Desert, 4321 W Cholla St		623-703-9453	∞	\$3,200						
Glendale	LifeStream Complete Senior Living at Thunderbird, 13617 N 55th Ave		602-938-5500	60	\$3,475				•		
Glendale	Morningstar Assisted Living & Memory Care at Arrowhead, 21432 N 75th Ave		623-321-5150	60	\$2,595					•	
Glendale	Orchard Pointe at Arrowhead, 17200 N 67th Ave		623-302-9400	82	\$3,300						
Glendale	Redfield Assisted Living, 4842 West Redfield Rd		602-601-7247	10	\$2,500						
Glendale	Shalom Home, 813 E Glendale Ave		480-619-3344	5	\$4,800						
Glendale	 Thunderbird Senior Living 5401 W Dailey St 	53	602-598-5400	40	\$3,353		•	•	-		•
Goodyear	A Paradise for Parents Sr Living, 15292 W Campbell Ave		623-594-6244	10	\$2,500					 	•
Goodyear	Home of Helping Hands Residential Assisted Living, 4429 N 156th Dr		623-980-8995	10	\$2,500						
Goodyear	Pathways Assisted Living & Memory Care 4211 N Pebble Creek Pkwy		602-633-2300	20	\$3,625						
Goodyear	The Groves, a Merrill Gardens Comm, 2655 N Pebble Crk Pkwy		623-935-9058	79	\$2,495						
Litchfield Pk	Hacienda Del Rey, 12917 W Las Cruces Dr		623-498-8682	40	\$3,000						
Litchfield Pk	La Loma Village, 14154 Denny Blvd		623-832-4340	15	\$4,350						
Peoria	Amethyst Arbor, 9257 W Union Hills Dr		623-748-1635 107	107	\$2,570						

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VITY Ave Ave Ave Ave Drian Dr 545 N Lake Pleasant Anor, 11295 N 99th Anor, 11295 N 95th Anor, 11205 N 95th A	GE										51			
		NEST VALLEY (continued)	Amethyst Gardens, 18170 N 91st Ave	Brookdale Peoria, 8989 W Greenbrian Dr	Desert Winds Assisted Living, 20545 N Lake Pleasant Rd	Freedom Plaza Arizona, 13373 N Plaza Del Rio Blvd	Immanuel Campus of Care, The Manor, 11295 N 99th Ave	Inn at the Amethyst, 18172 N 91st Ave	Morning Star Senior Living at Golden Ridge, 6735 W Golden Lane	Orchard Pointe at Terrazza, 6775 W Happy Valley Rd	◆ Palos Verdes Senior Living 18441 N 87th Ave	The Forum at Desert Harbor, 13840 N Desert Harbor Dr	The Inn at Freedom Plaza, 13725 N 93rd Ave	The Mission at Agua Fria Senior Living, 8880 N 107th Ave

Peoria	The Montecito, 17271 N 87th Ave		623-972-1400	195	\$2,700					•			
Sun City	Atria Heritage Sun City, 10101 W Palmeras Dr		623-208-7172	33	\$3,245								
Sun City	 Elegante Pointe at Royal Oaks 10015 W Royal Oak Rd 	33	623-815-4132	116	\$4,700			-			•	•	
Sun City	The Carillons, 10045 Royal Oak Rd		623-977-8385	83	CALL					•	-		
Sun City	The Gardens of Sun City, 17225 Boswell Blvd		623-933-2222	52	\$2,700			•					
Sun City	The Heritage Regency, 17233 N Boswell Blvd		623-972-7770	25	\$2,972						6		
Sun City	 The Woodmark at Sun City 17207 N Boswell Blvd 	55	623-259-4136	65	\$2,395							•	
Sun City W.	Sun City West, 13810 W Sandridge Dr		623-584-2338	83	\$2,760					•	6		
Sun City W.	Grandview Terrace Health & Rehabilitation, 14505 W Granite Valley Dr		623-975-8014	30	CALL	•		-	•	•			
Sun City W.	The Heritage Tradition, 19303 N New Tradition Rd		623-546-9500	41	CALL					•			
Surprise	A Parent's Paradise, 15922 N 164th Ln		623-556-2060	10	\$2,200		•	•	•				
Surprise	A Parent's Paradise and Care LLC, 18175 W Banff Ln		623-476-2493	10	\$2,200		•	•					
Surprise	Chaparral Winds, 16623 West Point Pkwy		623-975-0880	60	\$2,925		•	•	•	•			
Surprise	Mariposa Point of Surprise, 16650 N Stadium Way		623-745-8313	76	\$2,695		•			•			
Surprise	Orchard Pointe at Surprise, 15048 W Young St		623-505-7800	90	\$3,050								

СІТҮ	COMMUNITY	AD PAGE	LOWEST # OF UNITS # OF UNITS	TMOIT	DIREC DIRECTION CARE	DIRECTED CARE DIRECTED CARE PERSONAL CARE	MEMORI SEMI-PRIVAT DIRECTED CARE DIRECTED CARE	NURSE ALIC NEMORY CARE UNIT SEMI-PRIVATE	NURSE ALTO	NURSIN' STAFF	DAY CAT	REST DAY CARE	COLTE	PETS
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Surprise	◆ Solana at The Park Assisted Living 14581 W Parkwood Dr	75	623-551-7998	97	\$3,400	•	•	•			•	•		•
Surprise	Royal Paradise Care, 15257 N 135th Dr		623-556-5919	10	\$2,200		•	•						
Surprise	Vista de la Montana, 18510 N Parkview Pl		623-975-4250	113	\$1,385		•							
Youngtown	Fountain Retirement Center, 12030 N 113th Ave		623-977-4273	65	\$1,050									
Youngtown	LifeStream Complete Senior Living at Youngtown, 11315 W Peoria Ave		623-972-2371	24	\$3,840		•	•						
Youngtown	Ventana Winds Assisted Living, 12322 N 113th Ave		623-583-2460	60	\$1,995		•							
ASA	CASA GRANDE													
asa Grande	Casa Grande Garnet of Casa Grande, 510 E 8th St		520-413-0612	96	\$3,095		•							
YUMA														
Yuma	Emerald Springs, 1475 S 46th Ave		928-271-5230	140	CALL									





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2. REASON
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4. LECTURE instead REASSURE
5. SAY "REMEMBER"insteadREMINISCE
6. SAY "I TOLD YOU"instead REPEAT/REGROUP
7. SAY "YOU CAN'T" instead DO WHAT THEY CAN
8. COMMAND/DEMAND instead ASK/MODEL
9. CONDESCENDinsteadENCOURAGE/PRAISE
10. FORCEREINFORCE



Avenir Approach and Cognitive Lifestyle

Avenir is a Family owned and operated company that was founded by David and Violet Craik in 1975 when they established Avenir Construction. The company started out as a commercial builder constructing shopping centers, standalone retail, condominiums, and other housing. David and Violet's first experience with senior housing was in the 80's when he and Violet visited his own Mother in her Senior Retirement community. They as builders, developers and designers knew that they could create and build something that was far better than what his Mother was in and give her the Environment, Dining and Social Interactions she deserved. From those humble thoughts a vision and passion was born.

In the early 2000's David and Violet, feeling compelled by the emotions from years ago, saw the need for the development of Senior Housing and knew the time was right. From their home office they ventured into their very first Independent and Assisted Living community and by 2009 they would complete five communities to serve approximately 550+. By 2012, they would venture into a new area senior care in the state of Arizona. It would be here where they would learn about a whole new level of care needed to serve seniors and about the importance and value of aligning residents by their cognitive ability. This was the start of the **Avenir Approach and Cognitive Lifestyle** program they use today.

Today, Avenir privately owns all eight of its communities and manages the day-to-day operations of those in Arizona, Nevada, Tennessee, Arkansas and also Canada. In 2020 they will break ground on an 88-bed community in Los Angeles, their first in California. Throughout its long history in serving Seniors, Avenir has built a strong reputation in the industry as a leader in caring for Seniors and assisting families with education, guidance and support and resources. 🔶

Editor's Note: Provided by Avenir Senior Living. See Ads on pages 73 and the Back Cover.

Discover the Avenir Approach



Call Today to Learn About Our Unique Approach to Memory Care

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Licensed nurses are professionally trained caregivers that know first-hand the importance of resident care, and how best to monitor, assess, and intervene when changes in a resident's behavior, routine, or condition occur.

Our number one priority at Koelsch Communities is the quality of care for your loved one. While some communities often use trained-on-the-job medical technicians or nursing assistants, we have Licensed Nurses at each of our assisted living and memory care communities, as well as trained nursing care assistants on-site 24 hours a day, seven days a week.

Our licensed nurses are better equipped to:

- Distribute medications and safely monitor reactions
- Manage respiratory issues and monitor oxygen
- Recognize changes in conditions and make key observations in an emergency situation
- Speak with doctors directly, on the phone or in-person about prescriptions and resident conditions

- Provide general nursing care, such as a catheter, incontinence, wound, and ostomy care
- Monitor diabetic care 24 hours per day and provide the resident with injections, glucose monitoring, skincare, nutrition, and podiatrist visits
- Communicate between outside agencies or services making information more effective, streamlined and with medical accuracy
- Notice when memory care residents are having difficulty communicating health needs. Licensed nurses are trained to recognize differences in behaviors with positive effects.

At Koelsch Senior Communities, our number one priority is the care of our residents. Professional, educated nurses can make a difference in the life and death issues that may affect our residents at any time.

Editor's Note: Provided by Alicia Eliason, Marketing Project Manager, Koelsch Communities. See Ads on Pages 75 and 37.



Mom approved care since 1958.

~ Koelsch Communities

Call to learn more about how we can care for you today.



Distinctive Memory Care Amber Creek Scottsdale, AZ | 480.463.4881 Copper Creek Inn Chandler, AZ | 623.223.7870 Silver Creek Inn Mesa, AZ | 623.289.3965 Rock Creek at The Park Surprise, AZ | 623.738.1342

Distinctive Assisted Living Solana at The Park Surprise, AZ | 623.551.7998

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 Amber Cree 11250 N 92nd St Avenir Men 9450 E Mountain 	 Amber Creek Inn 11250 N 92nd St Avenir Memory Care at Scottsdale 9450 E Mountain View Rd 	75 73, BC	480-463-4881 480-659-7890	65 86	\$5,600 \$6,495	• •		• •		• •	• •		• •
 ◆ Bartc 7001 E M ◆ Lone 7171 E Lo 	 Barton House 7001 E Mountain View Rd Lone Mountain Memory Care 7171 E Lone Mountain Rd 	71 51	480-991-9912 928-433-8454	40 56	\$5,550 \$5,300	• •	•	• •		•	• •	•	• •
 ◆ Scottsdale 2620 N 68th St 	stale Village Square	55	480-267-9074	51	\$5,000	•							
scottsbale + The Auberge	Auberge at Scottsdale Nunderbird Rd	71	480-614-9100	80	\$6,800	•	•	•		•	•	•	

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	Web 4	480-598-1224	47	\$4,605	•	•	•	•	•	•	•
Park Senior Living	51 9	928-482-3758	18	\$4,030							
 Avenir Memory Care at Chandler S0 S Pennington Dr 	73, BC ,	480-719-2283	84	CALL	•	•				•	•
	75 (623-223-7870	67	\$4,900 • • • •	•	•		•	•	•	•
: Ocotillo Senior Living reek Rd	51 9	928-482-4703	24	\$4,100							
re at Chandler Senior Living	51	520-582-9952	24	\$4,350				•			
 The Enclave at Gilbert Senior Living 929 S Val Vista Drive 	51 9	928-482-3838	24	\$4,100							
	51 9	928-482-7968	24	\$3,900	•					•	•
	75 (623-289-3965	67	\$4,900 • • • •	•	•		•	•	•	•
	35 4	480-900-3550 800-824-1112	24	\$6,509		•		•			•
	54 4	480-831-8660	24	\$3,275	•			•		•	•

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WEST	r valley												
GLENDALE	Thunderbird Senior Living 5401 W Dailey	53	602-598-5400	20	\$4,489			•					
PEORIA	Pacifica Senior Living - Peoria 9045 W Athens St	55	623-688-0889	84	\$4,475	•	•						
PEORIA	Palos Verdes Senior Living 18441 N 87th Ave	51	928-482-4752	24	\$4,120	•							
SURPRISE	Avenir Memory Care at Surprise 16465 N Parkview Place	73, BC	623-239-0020	86	\$4,500	•	•	•	•	•	•		
SURPRISE	Rock Creek at The Park 14552 W Parkwood	75	623-738-1342	99	\$5,650	•	•	•	•	•	•		
SUN CITY	 Elegante Pointe at Royal Oaks 10015 W Royal Oak Rd 	33	623-815-4132	56	\$7,000	•							
SUN CITY	The Woodmark at Sun City 17207 N Boswell Blvd	55	623-259-4136	77	\$2,600 \$3,500 \$4,475	•	•	•					
TUCS	CSON												
TUCSON	Pacifica Senior Living - Tucson 2675 N Wyatt Dr	55	520-704-6081	70	\$4,675	•	•	•					

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Checklist for Choosing a Nursing Facility



Skilled Nursing

This checklist may be used as a reference for evaluating nursing homes during a visit. Remember, the most important consideration in any choice is the individual's specific situation. Each patient young, elderly, ambulatory, bedridden, or ill - has different needs, preferences, and desires that need to be taken into account in the selection of an appropriate facility. (Courtesy of www.Inha.org) Are services of an occupational therapist

Cleanliness

Is the facility clean and free of unpleasant
odors?
Licensure and Certification
Does the facility have a current license
from the state?Yes_ No_
Does the administrator have a current
license from the state?Yes_ No_
If needed by the individual, is the facility
certified to provide Medicare
and/or Medicaid coverage? Yes No
Does the facility have a formal quality
assurance program?Yes No
Costs
Are all the services the patient requires
covered in the basic daily charge? . Yes No If not, is a list of specific services not
covered in the basic rate available? .Yes No
(e.g. beautician services, specialty foods, etc.)
Are advanced payments returned if the
patient leaves the facility? Yes_ No_
Medical
Is a physician available in an emergency?
Are personal physicians allowed? Yes No
Will the patient's personal physician be
notified in an emergency? Yes No
Does the facility periodically report to the
patient's personal physician? Yes No
Are medical records and plans of care
kept?
Is confidentiality of medical records
assured?
Are other medical services (dentists, podiatrists,
optometrists) available? Yes_ No_
Pharmacy
Are routine and emergency drugs
available?
Does a pharmacist review patient drug
regimen?
Is a pharmacist available for staff and
patients? Yes_ No_
Therapy Program
Is there a physical therapy program available under the direction of a qualified physical
therapist?Yes No

and speech pathologist available? Yes_	No
Activities Program	
Are patient preferences observed? Yes_	_ No
Are group and individual activities	
available?Yes_	_ No
Are patients involved with the surroundin	
community?Yes_	_ No
Do volunteers work with patients? Yes_ Are outside trips planned?Yes_	_ No
Are outside trips planned?Yes_	_ No
Bedrooms Do bedrooms open on to the hall? Yes_	No
Does each patient's room have a window	
Are rooms limited to four beds? Yes_	_ NO
Is there a privacy curtain for each bed? Yes_	_ NO
Is there a nurse call bell by each bed? Yes_	
	_ INO
Is there at least one comfortable chair	Ma
per patient?	
Is there a clothes closet or separate set o	
drawers for each patient?Yes_	_ INO
Is there room for a wheelchair to	
maneuver?	_ No
Is care used in selecting roommates? Yes_	_ No
Are patients encouraged to decorate	
rooms with personal items such as	
pictures, crafts, etc.?	_ No
Grounds	
Is there easy access for the handicapped?	
Yes_	
Is outdoor furniture available for resident	
and visitors?Yes_	_ No
Are walkways free of hazardous objects?	
Yes_	_ No
Is there adequate parking?	_ No
Food	
Does a dietician plan menus for patients	on
special diets?	
Are personal likes and dislikes taken into	
consideration?	No
Are snacks available?Yes	No
Is food delivered to patients unable or un	
to eat in the dining room? Yes_	No
Are warm foods served warm? Yes_	No
Does staff assist patients who need help	
with eating?	No

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CURED ALLESPITE					-	-	-				-				
SELO RELLY \$\$		\$165	\$235	\$300	\$250	\$160	\$143	\$120	\$165	\$185	CALL	\$225	\$179	\$145	\$159
AVERAGE DAILY \$\$ # OF UNITS		200	71	102	68	191	108	102	97	192	124	172	194	155	130
		-1550	-2611	-1574	-1800	-7500	-8000	-1347	-9039	-0358	-2780	-0212	-6121	-1666	-5200
PHONE		602-248-1550	602-995-2611	602-944-1574	602-943-1800	602-256-7500	602-956-8000	602-273-1347	602-264-9039	480-759-0358	602-243-2780	602-867-0212	602-243-6121	602-944-1666	602-996-5200
AD PAGE COMMUNITY	SAL VALLEY	Arizona State Veteran Home, 4141 N S Herrera Way	Beatitudes Campus, 1610 W Glendale Ave	Capri Care Center, 1501 E Orangewood Ave	Christian Care Health Center/Fellowship Square, 11812 N 19th Ave	Coronado Healthcare Center, 11411 N 19th Ave	Desert Haven Nursing Center, 2645 E Thomas Rd	Desert Terrace, 2509 N 24th St	Highland Manor Health & Rehab, 4635 N 14th St	a Estancia Nursing and Rehab Center, 15810 S 42nd St	Lifecare Center at S Mountain, 8008 S Jesse Owens Pkwy	Lifecare Center of Paradise Valley, 4065 E Bell Rd	Maravilla Care Center, 8825 S 7th St	North Mountain Medical & Rehab Center, 9155 N 3rd St	Phoenix Mountain Nursing Center, 13232 N Tatum Blvd
СПТУ	CENT	Phoenix A	Phoenix E	Phoenix C	Phoenix C	Phoenix C	Phoenix C	Phoenix C	Phoenix F	Phoenix L	Phoenix L	Phoenix L	Phoenix N	Phoenix N	Phoenix F
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Skilled Nursing Facilities Grid

Web Link on www.SeniorDirectory.com/Phoenix

Phoenix	Ridgecrest Healthcare, 16640 N 38th St		602-482-6671	175	CALL			•	•		
Phoenix	Sonoran Rehabilitation & Care Center, 4202 N 20th Ave		602-264-3824	100	\$162						
Phoenix	Suncrest Healthcare Center, 2211 E Southern Ave		602-305-7134	107	\$108			•	•		
Phoenix	◆ The Palazzo Senior Living & Rehab Center W 6250 N 19th Ave	Web (602-433-6300	60	\$205	•		•		•	
Phoenix	The Terraces, 7550 N 16th St	-	602-906-4024	63	\$280		•	•	•		
NOR	THEAST VALLEY										
Fountain Hills	Fountain Hills Fountain View Village, 16455 E Ave of the Fountains		623-777-8316 480-658-0126	48	\$230			•		•	
N Phoenix	Acacia Health Center at Sagewood, 4555 E Mayo Blvd		480-630-2732	78	\$384		•	•			
Scottsdale	Life Care Center of Scottsdale, 9494 E Becker Ln	1	480-860-6396	128	\$256			•		•	Trach
Scottsdale	Osborn Health and Rehab, 3333 N Civic Center Plaza		480-994-1333	108	\$215			•			
Scottsdale	Parc Shea - Shadow Mountain, 11150 N 92nd St	-	480-860-1766	120	\$173			•			
Scottsdale	Plaza Healthcare, 1475 N Granite Reef Rd		480-990-1904	179	CALL			•			
Scottsdale	Pueblo Norte, 7090 E Mescal St	,	480-948-3990	86	\$166			•			
Scottsdale	Santé North Scottsdale, 17490 N 93rd St		480-588-5386	72	CALL						
Scottsdale	Scottsdale Heritage Court, 3339 N Drinkwater Blvd	4	480-949-5400	59	\$215			•			
Scottsdale	 Scottsdale Village Square 2620 N 68th St 	55 ,	480-267-9074	121	CALL		•		•		
Scottsdale	The Gardens of Scottsdale, 6001 E Thomas Rd		480-941-2222	42	\$207		•	•			

MORE INFO AT WWW.SENIORDIRECTORY.COM/PHOENIX

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e e e e e e e e e e e e e e e e e e e	ALLEY (continued)		S				Y	M	S	E	A	4
Scottsdale	Vi at Grayhawk, 7501 E Thompson Peak Pkwy	888-711-6065	36	\$316	•			•				
Scottsdale	Vi at Silverstone, 23005 N 74th St	480-478-6223	24	\$305	•							
tsdale	Scottsdale Westminster Village, 12000 N 90th St	480-451-2000	60	\$180								
DO	SOUTHEAST VALLEY											
Apache Jct	Apache Junction Healthcare Center, 2012 W Southern Ave	480-983-0700	190	\$198		•		•				
Chandler	Archstone Care Center, 1980 W Pecos Rd	480-821-1268	118	\$150	•							
Chandler	Brookdale North Chandler, 2555 N Price Rd	480-345-7171	60	\$207								
Chandler	Chandler Health Care, 2121 W Elgin St	480-899-6717	120	CALL		•						
Chandler	Desert Cove Nursing Center, 1750 W Frye Rd	480-899-0641	107	\$230								
Mesa	Citadel Care Center, 5121 E Broadway Rd	480-832-5555	112	\$187								
Mesa	East Mesa Health and Rehabilitation, 51 S 48th St	480-832-8333	188	\$160								
Mesa	Good Samaritan Society-Mesa Good Shepherd, 5848 E University Dr	480-981-0098	72	\$200								
Mesa	Mesa Christian Health & Rehab Center, 225 W Brown Rd	480-833-3988	191	\$197	•	•						
Mesa	Mi Casa Nursing Center, 330 S Pinnule Cir	480-981-0687	139	\$215								

IMESS	Mission Palms of Mesa, 6458 E Broadway Rd		480-832-5160	100	\$188			•	•	•	•
Mesa	Springdale Village Rehabilitation Center, 7255 E Broadway Rd		480-981-8844	102	\$174			•	•		
Mesa	Springdale West, 3130 E Broadway Rd		480-924-7777	204	\$174			•	•	•	•
Mesa	Trillium Specialty Hospital, 215 S Power Rd		480-985-6992	120	CALL			•	•	•	
Tempe	 ◆ Friendship Village of Tempe 2645 E Southern Ave 	35	480-900-3550 800-824-1112	128	CALL					•	
Tempe	are Center	54	480-831-8660	57	CALL	٠		•			
WEST	/EST VALLEY										
Glendale	Desert Sky Health & Rehabilitation Center, 5125 N 58th Ave		623-931-5800	186	\$141						
Glendale (Glendale Care Center, 4704 W Diana Ave		623-247-3949	196	\$186			•			
Glendale (Glencroft Providence Place, 8611 N 67th Ave		623-847-3100	183	\$183			•			
Glendale	Lifecare Center of North Glendale, 13620 N 55th Ave		602-843-8433	208	\$228			•			
Goodyear	Palm Valley Rehab & Care Center, 13575 W McDowell Rd		623-536-9911	155	\$173			•	•		
Litchfield Pk	itchfield Pk La Loma Care Center, 14154 Denny Blvd		623-832-4340	75	\$209			•		•	
Peoria	Freedom Plaza Care Center, 13714 N Plaza Del Rio Blvd		623-815-6100	111	\$213			•			
Peoria (Good Samaritan Society-Peoria Good Shepherd, 10323 W Olive Ave		623-875-0100	157	CALL			•	•		
Peoria	Immanuel Campus of Care, 11301 N 99th Ave		623-977-8373	209	\$199						
Peoria	Plaza del Rio Care Center, 13714 N Plaza Del Rio Blvd		623-933-7722	128	\$206						
Peoria	Sierra Winds, 17300 N 88th Ave		623-977-0807	70	\$187			•			

Web Link on www.SeniorDirectory.com/Phoenix

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Skilled Nursing Facilities Grid

CITY	AD PAGE) GE	# OF B	AVERAGE DAILY \$\$ AVERAGE DAILY \$\$	REHAD ERGUAI WANDERGUAI SECURED ALZ UNIT SECURED ALZ UNIT	WANE ALZ. DITE	PRIVATE ROO PRIVATE ROO REHAB & THERAPY WANDERGUARD WANDERGUARD	PRIVATHERAPT	MEDICITICS	MEDICARE	VENTITRACH	TRACH	
WEST	/EST VALLEY (continued)												
Peoria	Sun Grove Village Care Center, 20625 N Lake Pleasant Rd		623-566-0642	128	\$181				•				
Peoria	The Forum at Desert Harbor, 13840 N Desert Harbor Dr		623-972-0995	57	CALL								
Sun City	 Royal Oaks Care Center 10015 W Royal Oak Rd 	33	623-815-4132	99	\$273			•	•				
Sun City	Sun City Health & Rehab Center, 9940 W Union Hills Dr		623-933-0022	118	\$188				•				
Sun City	Sun Valley Lodge, 12415 N 103rd Ave		623-933-0137	64	\$175								
Sun City	The Gardens of Sun City, 17225 N Boswell Rd		623-933-2222	38	\$204					-			
Sun City W	Sun City W Choice Rehab & Healthcare, 14002 W Meeker Blvd		623-584-6161	130	\$215				•				
Sun City W	Sun City W Grandview Care Center, 14505 W Granite Valley Dr		623-832-4340	76	\$203								
Surprise	LifeStream Complete Sr Living at Sun Ridge, 12215 W Bell Rd		623-583-5482	58	\$222								
Surprise	The Colonnade, 19116 Colonnade Way		623-832-4340	133	\$131								
Youngtown	Youngtown LifeStream at Youngtown - Cook Health Care Center, 11527 W Peoria Ave		623-972-2371	102	\$222		٠		•	•			
Youngtown	Youngtown Sun View Care Center, 12207 N 113th Ave		623-977-6532	127	\$185				•			-	
CASA	CASA GRANDE												
Casa Grande	Casa Grande Oasis Pavillion Nursing & Rehab Center, 161 W Rodeo Rd		520-836-1772	134	\$175					•		•	
Globe	Heritage Health Care Center, 1300 South St		928-425-3118	88	\$199								

Web Link on www.SeniorDirectory.com/Phoenix



Activities & Entertainment

Arizona Broadway Theatre 7701 W Paradise Lane	
Casino Arizona at Salt River 524 N 92nd St	480 850-7777
Cliff Castle Casino/The Lodge at Cliff Castle Casino	
I-17 exit 289, Camp Verde	800 381-SLOT (7568)
DINNER THEATER	
Broadway Palm 5247 E Brown Rd	480 325-6700
Desert Foothills Theater	480 488-1981
Foothills Community Foundation Programs	480 488-1090
Healthcare Lectures & Screening.	
MindQuest	
Visual Arts Lectures	
East Valley Friends and Neighbors www.evfanaz.org	
LAKE CRUISES The Dolly Steamboat www.dollysteamboat	
Mesa Symphony Orchestra Association.	480 827-2143
Ms Senior Arizona Pageant/Cameo Foundation	
5343 E Grandview Rd	
Phoenix Art Museum 24-hour Information	602 257-1222
RECREATION CENTERS OF SUN CITY	
Bell Center 16820 99th Ave at Hutton Dr.	
Fairway Center 10600 W Peoria Ave at 107th Ave	
Lakeview Center 10626 Thunderbird Blvd	
Marinette Center 9860 Union Hills Dr at 99th Ave.	
Mountain View Ctr 9749 N 107th Ave at Mountain View Rd .	
Oakmont Center 10725 Oakmont Dr at 107th Ave	
Sundial Center 14801 N 103rd Ave at Boswell Blvd	
Scottsdale Trolley	
Sun City Clubs Membership info and schedules	
Sun City Poms.	
The Phoenix Zoo	602 273-1341

Senior Centers

APACHE JUNCTION

Apache Junction Active Adult Center 1035 N Idaho Rd	480 474-5260
BUCKEYE	
Buckeye Senior Center 201 E Center Ave	623 349-6600
CHANDLER	
Chandler/Gilbert YMCA 1655 W Frie Blvd	480 726-3667
Chandler Senior Center 202 E Boston St	480 782-2720
(Continu	ued on page 86)



EL MIRAGE

Senior Centers (continued)

PHOENIX (continued)

Shadow Mountain Senior Center 3546 E Sweetwater Ave
South Mountain Senior Center 212 E Alta Vista Rd
Sunnyslope Senior Center 802 E Vogel Ave
Washington Adult Center 2240 W Citrus Wy
SCOTTSDALE
Granite Reef Senior Center 1700 N Granite Reef
Paiute Senior Activity Center 6535 E Osborn Rd
Via Linda Senior Center 10440 E Via Linda
SUN CITY
Banner Olive Branch Senior Center 11250 N 107th Ave
SURPRISE
Benevilla 16752 N Greasewood St
Surprise Senior Center 15832 N Hollyhock St
ТЕМРЕ
Escalante Senior Center 2150 E Orange
North Tempe Senior Center 1555 N Bridalwreath
Pyle Adult Recreation Center 655 East Southern Ave
WITTMANN
Saguaro Jane's Community Center 21802 W Wilson

Travel

Arizona State Parks	602 542-4174
Elderhostel	877 426-8056
Golden Access Passport	602 640-5250







Res	Consumer Affairs - Lega
B O	1366 E Thomas Rd
Y C E S	Area Agency on Aging-Region One (Ad pg 3)

er Affairs - Legal

AARP Legal Counsel for the Elderly 302 N First Ave
Advocates for the Disabled 5060 N 19th Ave #306
Arizona Attorney General's Office 1275 W Washington St
Civil Rights Division
Elder Affairs Unit
Information and Complaints
Arizona Bridge to Independent Living 1229 E Washington St 602 256-2245
Arizona Center for Disability Law 3839 N 3rd St #209 602 274-6287
Arizona Commission for the Deaf and Hard of Hearing
100 N 15th Ave #104
Arizona Senior Citizen's Law Project 1818 S 16th St #304 602 252-6710
Arizona Silver-Haired Legislature 1366 E Thomas Rd #108 602 264-2255
Arizona Tenants Association 1818 S 16th St #215
Better Business Bureau (BBB) 4428 N 12th St
Community Legal Services www.clsaz.org
305 S 2nd Ave
20 W 1st St #101
Federal Trade Commission Consumer Response Center 877 382-4357
Glendale Human Services Council 7206 N 55th Ave #200
Governor's Advisory Council on Aging 1789 W Jefferson #008A 602 542-4710
Lawyer Referral Service 303 E Palm Ln www.maricopabar.org 602 257-4434
Maricopa County Bar Assoc Lawyer Referral 303 E Palm Ln 602 257-4434
Maricopa County Superior Court Self-Service Center
101 W Jefferson St
www.superiorcourt.maricopa.gov/superiorcourt/selfservicecenter
Medicaid/Medicare Prog Hotline
Sun City Taxpayer Association 10195 W Coggins Dr
Tempe Community Council 34 E 7th St
U.S. Equal Opportunity Commission 3300 N Central Ave #690 602 640-5000

Elder Abuse

Adult Abuse Hotline	
Area Agency on Aging-Region One Senior Help Line (Ad pg 3)	
1366 E Thomas Rd	602 264-HELP (4357)
Arizona Adult Protective Services	
	(Continued on page 89)

Arizona Dept of Health Services, Long Term Care Offices	. 602	674-9705
Cameo Foundation 5343 E Grandview Rd	. 602	788-9556
Justa Center 1001 W Jefferson St	. 602	254-6524
Senior HELP LINE	. 602	264-4357

Employment Opportunities

AgeWorks
Aging and Adult Administration, Title V Program 1789 W Jefferson #950A
Area Agency on Aging-Region One (Ad pg 3)
1366 E Thomas Rd
Arizona Women's Education & Employment 914 W Hatcher Rd 602 371-1216
Family Service Agency 1430 N 2nd St
Family Service Agency 943 S Gilbert Rd #204
Veolia Transportation-Phoenix Transit Bus Operator
Workforce Connections
Maryvale
Peoria
Sunny Slope

Energy Resources

City of Phoenix Pace Program.	262-6631
LIHEAP Coordinator Community Services	
Phoenix Community Services	
Salvation Army Divisional Headquarters	267-4122
Society of St Vincent De Paul	495-3004
Sunny Slope Family Services	495-5229
Travis L Williams Family Services	534-4732

Financial Assistance

Arizona Dept of Economic Security, Client Advocacy Svcs 602 542-9935 Central Phoenix Family Services
Avondale
Avondale
Buckeye
Chandler
El Mirage
Glendale
(Continued on page 90)





Community Action Programs (continued)

Guadalupe	730-3093
Mesa	833-9200
Peoria	
Scottsdale	
Tempe	350-5880
Tolleson	936-1407
Food Stamps Assistance Program	542-9935
Hope For Homes Program	
Senior Placement Funding Assistance	439-5025
John F Long Family Services	262-6510
Justa Center 1001 W Jefferson St	254-6524
Phoenix Community Services	262-4520
Senior HELP LINE	264-4357
Sunny Slope Family Services	495-5229
Supplemental Security Income (SSI)	772-1213
Sustainable Seniors Scottsdale, Bridge the Gap Financial Assistance	
	788-6514
Travis L Williams Family Services	534-4732

Food Resources

Area Agency on Aging-Region One (Ad pg 3)

1366 E Thomas Rd
Assistance for Independent Living
Association of Arizona Food Banks
Chandler Christian Community Center
Chandler Community Action Program
Community Information & Referral
Community Services of Arizona
Desert Mission Food Bank
Desert West Senior Center
Food Stamps Assistance Program
Interfaith Cooperative Ministries
John F Long Family Services
Justa Center 1001 W Jefferson St
McDowell Place Senior Center
Mesa Meals on Wheels
Paradise Valley Senior Center
Salvation Army Laura Danelli Senior Center
Senior HELP LINE
(Continued on page 91)



Sun City Meals on Wheels	974-9430
Sunny Slope Family Services	495-5229
St Mary's Food Bank	352-3640
St Vincent de Paul	254-3338
Tempe Community Action Agency Sr Action Prog	350-5880
Tempe Meals on Wheels	756-5835
Travis L Williams Family Services	2 534-4732
United Food Bank - Mesa	926-4897
United Methodist Community Food Bank	272-0505

Home Maintenance

Area Agency on Aging-Region One Senior Help Lir	ne	(Ad	' pg 3)	
1366 E Thomas Rd	. 60	02 🕻	264-ŀ	HELP (4357)
Arizona Bridge to Independent Living			60	02 256-2245
Community Services of Arizona			48	80 963-6276
FSL			60	02 285-1800
Glendale Neighborhood Revitalization			62	23 930-3670
Interfaith Community Care			62	23 584-4999
Labor's Community Service Agency				
Neighborhood Housing Services Phoenix Inc			60	02 258-1659
Neighborhood Improvement & Housing Department.			60	02 495-0700
Paralyzed Veterans of America			60	02 244-9168
Senior HELP LINE			60	02 264-4357

Senior Organizations & Services

AARP Phoenix NE Chapter 2802 E Devonshire
Alliance Care Team (ACT) (Ad pg 16)
American Assoc of Retired Persons 201 E Washington
Area Agency on Aging-Region One Senior Help Line (Ad pg 3)
1366 E Thomas Rd
Arizona Caregiver Coalition
Arizona Department of Gaming - Problem Gambling 800 NEXT-STEP
Arizona Senior Referral Service
Assistance for Independent Living 325 E Southern Ave #107
AZNHA (Ad pg 23)
Benevilla
Catholic Social Svc Regional Svc Ctr 1825 W Northern Ave 602 997-6105
Community Information & Referral 1515 E Osborn
Community Services of Arizona 670 N Arizona Ave #23
(Continued on page 92)



SeniorDirectory

Desert Mission Inc 9229 N 4th St	602 870-6062
Duet: Partners in Health & Aging	602 274-5022
East Valley Adult Resources	
East Valley Committee on Aging (EVCOA) evcoa.org/info@evcoa.org	
Meetings on 1st Wednesday of each month	480 748-8241
Foothills Caring Corps.	480 488-1105
FSL	602 285-1800
Gray Panthers	800 280-5362
Hope for Homes Program	414 439-5025
JFCS Older Adult Services	602 452-4627
Justa Center 1001 W Jefferson St	602 254-6524
Mesa Police Non Emergency.	480 644-2211
MomForce AZ	480 619-0302
Providing Educational Programs on Medical Marijuana for Seniors	
National Eldercare Locator	800 677-1116
North Valley Coalition on Aging (NVCOA)	
Meetings on 4th Thursday of each month 602 482-6000	480 748-8241
PASRS - Professional Association of Senior Referral	
Specialists (<i>Ad pg 28</i>)	
Phoenix Community Services 200 W Washington St 17th Flr	
Phoenix Police Non-Emergency	
Rebuilding Together, Valley of the Sun Region	
Roman Catholic Diocese of Phoenix 400 E Monroe St	
RPEA (Retired PUBLIC EMPLOYEES ASSOCIATION), Chapter 101	
Valley of the Sun	480 559-3112
Senior Corps Senior Companion Program	
Maricopa County	480 352-2314
Silent Angels: Seniors Helping Seniors	480 862-3776
Sun City Can! 10195 W Coggins Dr	
Tempe Community Action Agency 2150 E Orange	
Tempe Neighbors Helping Neighbors	
Valley of the Sun United Way 1515 E Osborn Rd	602 631-4800
Volunteer Interfaith Caregivers Program (VICAP)	
555 W Glendale Ave	602 285-0543
Walk a Mile in My Shoes Shoes for Homeless Seniors	480 373-5930
West Valley Coalition on Aging (WVCOA)	
Meetings on 2nd Thursday of each month 602 482-6000	480 748-8241
"YOPAS" YMCA Outreach Program for	
Ahwatukee Seniors	602 212-6088

Social Security

SeniorDirectory

NATIONAL

Go Direct www.godirect.gov English 800 333-1792 Spanish A campaign by the US Department of Treasury & the Federal Reserv regarding direct deposit. Social Security Administration	
www.socialsecurity.gov www.segurosocial.gov (Spanish)	800 772-1213
LOCAL Apache Junction 253 W Superstition Blvd	. 800 772-1213 . 800 772-1213 . 800 772-1213
Transportation	
All Around The Town	623 476-6693
Apache Junction RIDE Choice Mileage Reimbursement	
Coupons for Cabs	. 480 474-5260 . 623 584-4999 . 480 962-5612
Dial-A-Ride	
East Valley	623 937-0500 623 773-7435 623 930-3500 480 730-3092 602 266-8723
Driving Miss Daisy AZ Non emergency transportation	
Duet: Partners in Health & Aging	602 274-5022 480 962-RIDE
Foothills Čaring Corps	. 602 285-1800
Mesa RIDE Choice Mileage Reimbursement Coupons for Cabs	480 218-2221
Northwest Valley Connect	
Phoenix Reserve-A-Ride Registration	602 262-1871
Phoenix Reserve-A-Ride Reservation	
Regional Public Transportation Authority.	
Rideplus www.rideplus.net	8/7 /43-3090
The Salvation Army Laura Danelli Senior Center	602 251-2005
Veolia Transportation-Phoenix Transit	602 495-5908
"YOPAS" YMCA Outreach Program for Ahwatukee Seniors Helpline	88U0-212 200



Apply Online for Medicare



Did you know that you can apply online for Medicare, even if you are not ready to retire? We can help you make an informed decision about when to apply for benefits based on your individual and family circumstances. Applying online can take less than 10 minutes. There are no forms to sign and usually no required documentation. We'll process your application and contact you if we need more information.

Visit **www.socialsecurity.** gov/benefits/medicare to

begin. There, you can apply for Medicare and find other important information. If you're eligible for Medicare at age 65, your initial enrollment period begins three months before your 65th birthday and ends three months after that birthday.

Some Medicare beneficiaries may qualify for Extra Help with

their Medicare prescription drug plan costs. To qualify for the Extra Help, a person must be receiving Medicare, have limited resources and income, and reside in one of the 50 states or the District of Columbia.

For more information on Extra Help, read www. socialsecurity.gov/pubs/EN-05-10525.pdf.

You may also be interested in reading these publications:

• Apply Online for Medicare — Even if You Are Not Ready to Retire **www.socialsecurity.gov/ pubs/EN-05-10530.pdf**.

 When to Start Receiving Retirement Benefits www.
 socialsecurity.gov/pubs/EN-05-10147.pdf.

Helping a friend or family member with this information can improve the quality of their life. Share these resources with someone you love today.

Editor's Note: By Jack P. Burns, Public Affairs Specialist, Social Security Administration, Arizona. Learn more about Social Security at www.socialsecurity.gov.



Solicite por Internet para Medicare seniorDirectory

¿Sabía que puede solicitar Medicare por internet, incluso si no está listo para jubilarse? Podemos ayudarle a tomar una decisión precisa sobre cuándo solicitar los beneficios basados en sus circunstancias personales y familiares. Solicitar por internet puede tomar menos de 10 minutos. No hay formularios para firmar y, por lo general, no se requiere documentación. Procesaremos su solicitud y nos comunicaremos con usted si necesitamos más información.

Para comenzar este proceso, visite **www.segurosocial. gov/beneficios/medicare/**. Allí, puede solicitar Medicare y encontrar otra información importante. Si tiene derecho para Medicare a los 65 años, su período de inscripción inicial comienza tres meses antes de cumplir 65 años y termina tres meses después de ese cumpleaños.

Algunos beneficiarios de Medicare pueden tener derecho a recibir el Beneficio Adicional con los costos de su plan de medicamentos recetados de Medicare. Para tener derecho para el Beneficio Adicional, una persona debe recibir Medicare, tener recursos e ingresos limitados y residir en uno de los 50 estados o en el Distrito de Columbia (Washington D.C.). Para obtener más información sobre el Beneficio Adicional, lea www. socialsecurity.gov/pubs/EN-05-10525.pdf (solo disponible en inglés).

También puede interesarle leer estas publicaciones:

• Solicite Medicare por internet en menos de 10 minutos — Aún si no está listo para jubilarse (publicación ES-05-10999) en www.segurosocial.gov/ publicaciones.

• Cuándo comenzar a recibir los beneficios por jubilación (publicación ES-05-10148) en **www.segurosocial.gov/ publicaciones**.

Ayudar a un amigo o alguien de su familia con esta información puede mejorar la calidad de su vida. Comparta hoy estos recursos con un ser querido.

Editor's Note: By Jack P. Burns, Public Affairs Specialist, Social Security Administration, Arizona. Learn more about Social Security at www.socialsecurity.gov.



LOCAL



SeniorDirectory

www.SeniorDirectory.com/ **Phoenix**

Senior Directory would like to thank our Veterans for their service to our country. Check out the services and resources for Veterans above.

Volunteer Opportunities



Adoptive Grandparents Opportunity Corps)
Places teams of seniors age 55 and older in elementary schools.	
Area Agency on Aging-Region One Senior Help Line (Ad pg 3)	
1366 E Thomas Rd)
Arizona Care Hospice)
Arizona Labor Department 800 W Washington #403	5
Arizona Opportunities Industrial Center 39 E Jackson St	
Arizona Women's Education & Employ 914 W Hatcher	5
AZCaregiver.org	ŀ
Benevilla)
Caring Spirits of AZ)
Community Information & Referral 1515 E Osborn	5
Dept of Economic Security Aging & Adult Administration	
1789 W Jefferson #950A	5
Duet: Partners in Health & Aging)
East Valley Retired & Senior Volunteer Program (RSVP)	
247 N McDonald	5
Experience Corps Temp	3
Family Service Agency 411 N Central Ave #700	
Foothills Caring Corps	5
Foster Grandparent Program-Maricopa County	3
FSL 1201 E Thomas Rd	
Hope for Homes Program)
Human Services Dept Volunteer Program	5
Maricopa RSVP Program	;
Connects local agencies in need of assistance with people age 55+	
who want to help.	
Phoenix Workforce	
R.A.I.N Rescuing Animals in Need www.azrain.org	
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